

**Portugal-Lisbon: Maintenance of information technology equipment**

OJ S 160/2023 22/08/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Instituto de Gestão Financeira da Educação, I. P.

National registration number: 600086631

Postal address: Avenida 24 de Julho, n.º 134 - 5.º Piso

Town: Lisboa

NUTS code: PT17 Área Metropolitana de Lisboa

Postal code: 1399-029

Country: Portugal

Contact person: Núcleo de Contratação Pública do IGeFE, I.P.

E-mail: [compras@igefe.mec.pt](mailto:compras@igefe.mec.pt)

Telephone: +351 213949238

Fax: +351 213907003

**Internet address(es):**Main address: <https://www.igefe.mec.pt/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.acingov.pt/acingovprod/2/zonaPublica/zona\\_publica\\_c/downloadProcedurePiece/NjUwNDEy](https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/NjUwNDEy)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Aquisição de serviços de manutenção do hardware e tecnologias, suporte e manutenção ao software Commvault, Red Hat, VMWare e ETERNUS Storage Foundation e incluindo serviços de suporte especializado.

Reference number: 61/2023/IGeFE

**II.1.2. Main CPV code**

50312610 Maintenance of information technology equipment

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Bolsa de Horas especializadas para intervenções e outros trabalhos a definir em conjunto com o IGeFE, I.P, para manutenção proactiva ou preventiva à infraestrutura informática de suporte aos sistemas de informação do IGeFE, I.P.

Serviços de suporte ao hardware incluem diagnóstico das falhas de hardware e a sua eliminação através da reparação ou substituição.

Serviços de suporte ao software Commvault, Red Hat e VMWare e ETERNUS Storage Foundation inclui o diagnóstico de falha de software assim como, a eliminação dos erros /falhas e a disponibilização de Updates e Upgrades quando estiverem disponíveis pelo fornecedor.

### **II.1.5. Estimated total value**

Value excluding VAT: 686 317,56 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72600000 Computer support and consultancy services

### **II.2.3. Place of performance**

NUTS code: PT17 Área Metropolitana de Lisboa

### **II.2.4. Description of the procurement**

Aquisição de serviços de manutenção do hardware e tecnologias, suporte e manutenção ao software Commvault, Red Hat, VMWare e ETERNUS Storage Foundation e incluindo serviços de suporte especializado.

### **II.2.5. Award criteria**

Criteria below

Price

### **II.2.6. Estimated value**

Value excluding VAT: 686 317,56 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/09/2023 Local time: 23:59

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Portuguese

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 21/09/2023 Local time: 10:30

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Instituto de Gestão Financeira da Educação, I.P.

Postal address: Avenida 24 de Julho, n.º 134

Town: Lisboa

Postal code: 1399-029

Country: Portugal

E-mail: [compras@igefe.mec.pt](mailto:compras@igefe.mec.pt)

Telephone: +351 213949200

Fax: +351 213949200

Internet address: <https://www.igefe.mec.pt/>

#### VI.4.2. Body responsible for mediation procedures

Official name: Conselho Diretivo

Postal address: Avenida 24 de Julho, n.º 134

Town: Lisboa

Postal code: 1399-029

Country: Portugal

E-mail: [compras@igefe.mec.pt](mailto:compras@igefe.mec.pt)

Telephone: +351 213949200

Fax: +351 213949200

**VI.5. Date of dispatch of this notice**

17/08/2023