

506441-2026 - Competition

Slovenia – Telecommunications services – Zakup in poraba impulzov za telefonsko številko 080 2002 za potrebe Enotnega kontaktnega centra

OJ S 139/2026 22/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: MINISTRSTVO ZA NOTRANJE ZADEVE IN JAVNO UPRAVO

Email: gp.mnz@gov.si

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Zakup in poraba impulzov za telefonsko številko 080 2002 za potrebe Enotnega kontaktnega centra

Description: Zakup in poraba impulzov za telefonsko številko 080 2002 za potrebe Enotnega kontaktnega centra

Procedure identifier: c3f89e71-8ed6-4c54-a5b8-150e6251e60b

Internal identifier: JN-77151

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

2.1.2. Place of performance

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Zakup in poraba impulzov za telefonsko številko 080 2002 za potrebe Enotnega kontaktnega centra

Description: Zakup in poraba impulzov za telefonsko številko 080 2002 za potrebe Enotnega kontaktnega centra

Internal identifier: 521044

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

5.1.2. Place of performance

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

5.1.3. Estimated duration

Duration: 36 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Cena

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Ponudnik ima vzpostavljen lasten varnostno operativni center kibernetске varnosti SOC.

Description: V primeru, da ima ponudnik vzpostavljen lasten varnostno operativni center kibernetске varnosti SOC (ang. Security Operations Center) s stalno prisotnostjo skupine CSIRT, ki se odziva na incidente na področju informacijske varnosti, sprejema prijave o kršitvah varnosti, izvaja analize in pomaga priglasitelju pri obvladovanju incidentov angl. CSIRT, Cyber Security Incident Response Team), za potrebe preprečevanja kibernetских napadov, prejme 10 točk.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.11. Procurement documents

Deadline for requesting additional information: 10/08/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.enarocanje.si/api/datoteka/get?id=NTgzMjQ1OzEzLTlwMjZfSk5fS2xpY25pX2NlbnRlci56aXA>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://ejn.gov.si/ponudba/pages/aktualno/aktualno_jnc_podrobno.xhtml?zadevald=77151

Languages in which tenders or requests to participate may be submitted: Slovenian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 24/08/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 24/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: eJN

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: DRŽAVNA REVIZIJSKA KOMISIJA ZA REVIZIJO POSTOPKOV ODDAJE JAVNIH NAROČIL

Information about review deadlines: Zakon o pravnem varstvu v postopkih javnega naročanja (Uradni list RS, št. 43/11 s spremembami)

8. Organisations

8.1. ORG-0001

Official name: MINISTRSTVO ZA NOTRANJE ZADEVE IN JAVNO UPRAVO

Registration number: 2632845000

Postal address: Štefanova ulica002

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: gp.mnz@gov.si

Telephone: 01 428 40 00

Internet address: <https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-notranje-zadeve-in-javno-upravo>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: DRŽAVNA REVIZIJSKA KOMISIJA ZA REVIZIJO POSTOPKOV ODDDAJE JAVNIH NAROČIL

Registration number: 1332716000

Postal address: Slovenska cesta 54

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: dkom@dkom.si

Telephone: +38612342800

Internet address: <https://www.dkom.si/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 77d80d06-21c9-4f08-8846-e0da4b6702d4 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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