

**Norway-Oslo: IT services: consulting, software development, Internet and support**  
**OJ S 179/2022 16/09/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Oslo kommune v/ Deichman bibliotek

National registration number: 919 770 775

Postal address: Arne Garborgs plass 4

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0179

Country: Norway

Contact person: Knut Vidar Hoholm

E-mail: [knutvidar.hoholm@deichman.no](mailto:knutvidar.hoholm@deichman.no)

Telephone: +47 99156076

**Internet address(es):**

Main address: <https://www.oslo.kommune.no/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/352709>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Library system 2022

Reference number: 7/2021

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The intention of this invitation is to procure a new core system (ILS/library system) as well as a collaboration partner for and deliveries of new communication systems (public facing solutions, advanced webpages, solutions for recommending content/activities/offerings).

Tenderers can choose whether they will apply to be qualified for one or both sub-deliveries. This must be clear in the qualification application.

The procurement consists of two sub-contracts:

- Sub-contract 1: Core system (ILS/library system)
- Sub-contract 2: Communication systems (public facing solutions, advanced webpages, solutions for recommending content/activities/offerings)

This procurement covers a considerable number of libraries with affiliation agreements (see the overview in the two attached files, as well as information in the contest documents).

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 85 000 000,00 NOK

### **II.2. Description**

#### **II.2.1. Title**

Core system (ILS/library system). Lot no. 1

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48160000 Library software package, 72200000 Software programming and consultancy services, 72212160 Library software development services

#### **II.2.3. Place of performance**

NUTS code: NO081 Oslo

#### **II.2.4. Description of the procurement**

Procure a commercial core system that replaces KOHA (ILS/library system) that collaborating libraries can also choose to use. The new core system must see to the processes that the contracting authority has managed to make more efficient and improve that are connected to, for example, cataloguing and the use of rich meta data.

#### **II.2.5. Award criteria**

Quality criterion - Name: Solution - the quality of the products/services / Weighting: 45%

Quality criterion - Name: Competence, co-operation, implementation and execution ability / Weighting: 25%

Price - Weighting: 30%

#### **II.2.11. Information about options**

Options: yes

Description of options:

See the tender documentation.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Communication systems (public facing solutions, advanced webpages, solutions for recommending content/activities/offerings). Lot no. 2

Lot No: 2

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48160000 Library software package, 72200000 Software programming and consultancy services, 72212160 Library software development services

#### **II.2.3. Place of performance**

NUTS code: NO081 Oslo

#### **II.2.4. Description of the procurement**

Enter into a partnership with a tenderer that can develop communication systems based on the contracting authority's established system portfolio for this (reuse ideas, concepts, and user insight). The contracting authority has used considerable resources over many years to come up with the new innovative communication systems, and would like to share experiences, competence, ideas, etc., with a partner that will see to the development, management, and further development of the systems in the future for the contracting authority, collaborating libraries, and other actors, (in other words, a commercialisation of the product is expected). In the introductory development work, the contracting authority and collaborating libraries expect to have good influence on the tenderer's design of the system and implementation. Based on the contracting authority's considerable use of resources and developed competence/experience in the field, our competence contribution in the development work is expected to be taken into consideration in licence prices for the contracting authority for the product.

The contracting authority has ambitious goals for new digital systems, and is looking for one or more tenderers that can join us on the road to reaching these goals.

#### **II.2.5. Award criteria**

Quality criterion - Name: Solution - the quality of the products/services / Weighting: 40%

Quality criterion - Name: Competence, co-operation, implementation and execution ability / Weighting: 40%

Price - Weighting: 20%

#### **II.2.11. Information about options**

Options: yes

Description of options:

See the tender documentation.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 248-658328](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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#### **Title:**

Library system 2022

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

05/07/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Systematic A/S

Town: Aarhus

NUTS code: DK0 Danmark

Country: Denmark

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 23 753 500,00 NOK

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Oslo tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

**VI.5. Date of dispatch of this notice**  
13/09/2022