

508689-2026 - Result

Spain – Software maintenance and repair services – Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

OJ S 140/2026 23/07/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: UPV/EHU - Universidad del País Vasco - Vicegerencia de las Tecnologías de la Información y de las Comunicaciones de la UPV/EHU

Email: contratacion@ehu.eus

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

Description: Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

Procedure identifier: f6eac7f7-dab8-49b0-9239-04759672dd76

Internal identifier: 31/26 PN

Type of procedure: Negotiated without prior call for competition

Main features of the procedure: Negociado Sin Publicidad

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 302 400,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

Description: Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

Internal identifier: 1340552

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Dos posibles prórrogas de 12 meses cada una.

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Cost

Description: PRECIO

Category of award weight criterion: Weight (points, exact)

Award criterion number: 95

Criterion:

Type: Quality

Description: POSIBILIDAD DE ATENCIÓN A USUARIOS EN EUSKERA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Information about review deadlines: 15 días hábiles

Organisation providing additional information about the procurement procedure: UPV/EHU - Universidad del País Vasco - Vicegerencia de las Tecnologías de la Información y de las Comunicaciones de la UPV/EHU

6. Results

Value of all contracts awarded in this notice: 162 000,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: Se utiliza el procedimiento negociado sin la previa publicación de un anuncio de licitación con base en la siguiente letra del artículo 168 de la LCSP: falta de competencia por razones técnicas, dado que VITRUBIO SYSTEM S.L. (B74126129) es la única empresa responsable de la comercialización de la aplicación y la única en dar soporte y mantenimiento a la misma

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: VITRUVIO SYSTEMS, S.L.

Tender:

Tender identifier: 2341961

Identifier of lot or group of lots: LOT-0001

Value of the tender: 162 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 31/26 PN372_00001

Title: Servicio de mantenimiento, evolución de la plataforma y soporte técnico gestionado de la aplicación de citas previas y reserva de espacios.

Date of the conclusion of the contract: 20/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales
Registration number: 119030.0
Postal address: Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz
Town: Vitoria-Gasteiz
Postcode: 01010
Country subdivision (NUTS): Araba/Álava (ES211)
Country: Spain
Email: oararc@euskadi.eus
Telephone: +34 945019595
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: UPV/EHU - Universidad del País Vasco - Vicegerencia de las Tecnologías de la Información y de las Comunicaciones de la UPV/EHU
Registration number: Q4818001B
Postal address: Vicegerencia de las Tecnologías de la Información y de las Comunicaciones de la UPV/EHU
Town: Leioa
Postcode: 48940
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Contact point: Lorena Fernández López (con copia obligatoria a contratacion@ehu.eus)
Email: contratacion@ehu.eus
Telephone: +34 946012120
Internet address: <http://www.ehu.es/>
Buyer profile: <https://www.contratacion.euskadi.eus/>
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0005

Official name: VITRUVIO SYSTEMS, S.L.
Size of the economic operator: Small
Registration number: B74126129
Postal address: C/ París 42
Town: Finestrat
Postcode: 33002
Country subdivision (NUTS): Asturias (ES120)
Country: Spain
Email: oscar.azanon@vitruviosistemas.com
Telephone: +34 635575183
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

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