

509051-2026 - Result

Ireland – Software implementation services – Invitation to Express an Interest for the Provision of Services from an Authorised Reseller of Microsoft Dynamics 365

OJ S 140/2026 23/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: HEAnet CLG

Email: tenders@heanet.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Invitation to Express an Interest for the Provision of Services from an Authorised Reseller of Microsoft Dynamics 365

Description: The purpose of this Invitation to Express an interest is to identify suitably qualified and experienced Candidates for the provision of Services from an Authorised Reseller of Microsoft Dynamics 365. This public procurement competition will be conducted in accordance with a Competitive Dialogue procedure under the 2014/24/EU Directive. This stage, the Pre-Qualification (PQQ) Stage will be used to short-list the number of potential Candidates, up to 3, depending on the quality of the submissions.

Procedure identifier: d59e166d-0c97-4dfb-9fb8-1aef671c2f3f

Previous notice: b2883ca0-5355-4f46-880c-a95c6e62f353-01

Type of procedure: Competitive dialogue

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72261000 Software support services, 72260000 Software-related services, 72265000 Software configuration services, 72268000 Software supply services

2.1.2. Place of performance

Country: Ireland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 2 000 000,00 EUR

Maximum value of the framework agreement: 2 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Invitation to Express an Interest for the Provision of Services from an Authorised Reseller of Microsoft Dynamics 365

Description: The purpose of this Invitation to Express an interest is to identify suitably qualified and experienced Candidates for the provision of Services from an Authorised Reseller of Microsoft Dynamics 365. This public procurement competition will be conducted in accordance with a Competitive Dialogue procedure under the 2014/24/EU Directive. This stage, the Pre-Qualification (PQQ) Stage will be used to short-list the number of potential Candidates, up to 3, depending on the quality of the submissions.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72261000 Software support services, 72260000 Software-related services, 72265000 Software configuration services, 72268000 Software supply services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Start date: 29/06/2026

Duration end date: 28/06/2030

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Most Economically Advantageous Tender (MEAT)

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Approximate value of the framework agreements

:

2 000 000,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 2 000 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Sysco Software Solutions_106734

Tender:

Tender identifier: 000140339

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 454998

Date on which the winner was chosen: 19/02/2026

Date of the conclusion of the contract: 29/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: HEAnet CLG

Registration number: 275301

Postal address: 3rd Floor, North Dock 2, 93/94 North Wall Quay,

Town: Dublin

Postcode: D01V8Y6

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@heanet.ie

Telephone: 016609040

Internet address: <https://www.heanet.ie>

Buyer profile: <https://www.asiera.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Sysco Software Solutions_106734

Size of the economic operator: Medium

Registration number: 77046

Postal address: 23 Lower Hatch Street, Dublin 2

Town: Dubliin

Postcode: D02FK29

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: marketing@sysco-software.com

Telephone: 016768900

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 0ed681ad-6ddc-4de7-8d5b-8c1f61256c9a - 01

Form type: Result

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