

510135-2026 - Competition

Netherlands – Washing and dry-cleaning services – Persoonsgebonden Wasgoed

OJ S 140/2026 23/07/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Centraal Orgaan opvang asielzoekers (COA)

Email: inkoop@coa.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Persoonsgebonden Wasgoed

Description: De Opdrachtnemer is verantwoordelijk voor: - Ophalen van het Wasgoed op de COA-Locatie; - Wassen en drogen van het Wasgoed conform de gestelde kwaliteits- en hygiëne-eisen; - Retourneren van het Wasgoed op de COA-Locatie; - Levering van Wasinzamelmiddelen; - Inrichten van een sluitend proces dat de herleidbaar van het Wasgoed van de bewoner wordt geregeld zonder gebruik te maken van persoonsgegevens van bewoners. Perceel 1: € 200.000,- Perceel 2: € 2.300.000,- Perceel 3: € 1.200.000,- Perceel 4: € 100.000,-

Procedure identifier: 67e08867-88ad-42c1-a872-235a996d2168

Internal identifier: CDR-1341442

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Zie Beschrijvend document Persoonsgebonden wasgoed.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services, 98312000 Textile-cleaning services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.4. General information

Additional information: Niet van toepassing. .

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Regio Noord

Description: De Opdrachtnemer is verantwoordelijk voor: - Ophalen van het Wasgoed op de COA-Locatie; - Wassen en drogen van het Wasgoed conform de gestelde kwaliteits- en hygiëne-eisen; - Retourneren van het Wasgoed op de COA-Locatie; - Levering van Wasinzamelmiddelen; - Inrichten van een sluitend proces dat de herleidbaar van het Wasgoed van de bewoner wordt geregeld zonder gebruik te maken van persoonsgegevens van bewoners. € 200.000,-
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services, 98312000 Textile-cleaning services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria**Criterion:**

Type: Quality

Name: Sg1 Plan van aanpak implementatie en uitvoering

Description: Zie beschrijvend document

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Description: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg 3 MVOI-doelstelling COA

Description: Sg 3 MVOI-doelstelling COA

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Price

Name: Sg4 Prijs

Description: Sg4 Prijs

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

5.1.11. Procurement documents

Deadline for requesting additional information: 26/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/09/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Centraal Orgaan opvang asielzoekers (COA) - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Centraal Orgaan opvang asielzoekers (COA)

Organisation providing more information on the review procedures: Centraal Orgaan opvang asielzoekers (COA)

Organisation receiving requests to participate: Centraal Orgaan opvang asielzoekers (COA)

5.1. Lot: LOT-0002

Title: Regio Midden-Noord

Description: De Opdrachtnemer is verantwoordelijk voor: - Ophalen van het Wasgoed op de COA-Locatie; - Wassen en drogen van het Wasgoed conform de gestelde kwaliteits- en hygiëne-eisen; - Retourneren van het Wasgoed op de COA-Locatie; - Levering van Wasinzamelmiddelen; - Inrichten van een sluitend proces dat de herleidbaar van het Wasgoed van de bewoner wordt geregeld zonder gebruik te maken van persoonsgegevens van bewoners. € 2.300.000

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services, 98312000 Textile-cleaning services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Sg1 Plan van aanpak implementatie en uitvoering

Description: Zie beschrijvend document

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Description: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg 3 MVOI-doelstelling COA

Description: Sg 3 MVOI-doelstelling COA

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Price

Name: Sg4 Prijs

Description: Sg4 Prijs

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

5.1.11. Procurement documents

Deadline for requesting additional information: 26/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/09/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Centraal Orgaan opvang asielzoekers (COA) - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Centraal Orgaan opvang asielzoekers (COA)

Organisation providing more information on the review procedures: Centraal Orgaan opvang asielzoekers (COA)

Organisation receiving requests to participate: Centraal Orgaan opvang asielzoekers (COA)

5.1. Lot: LOT-0003

Title: Regio Midden-Zuid

Description: De Opdrachtnemer is verantwoordelijk voor: - Ophalen van het Wasgoed op de COA-Locatie; - Wassen en drogen van het Wasgoed conform de gestelde kwaliteits- en hygiëne-eisen; - Retourneren van het Wasgoed op de COA-Locatie; - Levering van Wasinzamelmiddelen; - Inrichten van een sluitend proces dat de herleidbaar van het Wasgoed van de bewoner wordt geregeld zonder gebruik te maken van persoonsgegevens van bewoners. € 1.200.000,-

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services, 98312000 Textile-cleaning services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Sg1 Plan van aanpak implementatie en uitvoering

Description: Zie beschrijvend document
Category of award fixed criterion: Fixed value (total)
Award criterion number: 0

Criterion:

Type: Quality
Name: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade
Description: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade
Category of award fixed criterion: Fixed value (total)
Award criterion number: 0

Criterion:

Type: Quality
Name: Sg 3 MVOI-doelstelling COA
Description: Sg 3 MVOI-doelstelling COA
Category of award fixed criterion: Fixed value (total)
Award criterion number: 0

Criterion:

Type: Price
Name: Sg4 Prijs
Description: Sg4 Prijs
Category of award fixed criterion: Fixed value (total)
Award criterion number: 0

5.1.11. Procurement documents

Deadline for requesting additional information: 26/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/434340>
Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Not allowed
Variants: Not allowed

Deadline for receipt of tenders: 23/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/09/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Centraal Orgaan opvang asielzoekers (COA) - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Centraal Orgaan opvang asielzoekers (COA)

Organisation providing more information on the review procedures: Centraal Orgaan opvang asielzoekers (COA)

Organisation receiving requests to participate: Centraal Orgaan opvang asielzoekers (COA)

5.1. Lot: LOT-0004

Title: Regio Zuid

Description: De Opdrachtnemer is verantwoordelijk voor: - Ophalen van het Wasgoed op de COA-Locatie; - Wassen en drogen van het Wasgoed conform de gestelde kwaliteits- en hygiëne-eisen; - Retourneren van het Wasgoed op de COA-Locatie; - Levering van Wasinzamelmiddelen; - Inrichten van een sluitend proces dat de herleidbaar van het Wasgoed van de bewoner wordt geregeld zonder gebruik te maken van persoonsgegevens van bewoners. € 3.800.000

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98310000 Washing and dry-cleaning services

Additional classification (cpv): 98311000 Laundry-collection services, 98312000 Textile-cleaning services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Sg1 Plan van aanpak implementatie en uitvoering

Description: Zie beschrijvend document

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Description: Sg2 Plan van aanpak herleidbaarheid Wasgoed en Schade

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Quality

Name: Sg 3 MVOI-doelstelling COA

Description: Sg 3 MVOI-doelstelling COA

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Price

Name: Sg4 Prijs

Description: Sg4 Prijs

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

5.1.11. Procurement documents

Deadline for requesting additional information: 26/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/434340>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 23/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/09/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Centraal Orgaan opvang asielzoekers (COA) - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Centraal Orgaan opvang asielzoekers (COA)

Organisation providing more information on the review procedures: Centraal Orgaan opvang asielzoekers (COA)

Organisation receiving requests to participate: Centraal Orgaan opvang asielzoekers (COA)

8. Organisations

8.1. ORG-0001

Official name: Centraal Orgaan opvang asielzoekers (COA)

Registration number: 37648401

Postal address: Rijnstraat 8

Town: Den Haag

Postcode: 2515 XP

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Zemikel van Kastel

Email: inkoop@coa.nl

Telephone: +31 600000000

Internet address: <http://www.coa.nl>

Other contact points:

Official name: Rechtbank Den Haag

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: info@rechtspraak.nl

Telephone: +31 883616161

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

6151d3ce-d5d9-43bb-bf2d-58593464a3d7-01

Main reason for change

:

Information updated

Description

:

De deadline voor het stellen van vragen in ronde 1 is verruimd.

Notice information

Notice identifier/version: 81700be3-280b-4885-ba2c-48709784482c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 22/07/2026 09:58:21 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 510135-2026

OJ S issue number: 140/2026

Publication date: 23/07/2026