

**United Kingdom-London: IT services: consulting, software development, Internet and support
OJ S 209/2019 29/10/2019
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Secretary of State for the Home Department

Postal address: 2 Marsham Street

Town: London

NUTS code: UKI62 Croydon

Postal code: SW1P 4DF

Country: United Kingdom

Contact person: For the attention of the Central Commercial Team

E-mail: scbp@homeoffice.gsi.gov.uk

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/home-office>

Address of the buyer profile: https://gpsesourcing.cabinetoffice.gov.uk/emptoris/sso_login.jsp#/login/loginPage

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Home Office Biometrics (HOB) — Strategic Central and Bureau Platform

Reference number: 0003

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Home Office (Contracting Authority) provides the biometric capability to deliver enrolment, matching, storage and reporting of fingerprints and facial images through 2 legacy systems; IDENT1 for UK police forces and law enforcement and IABS for immigration, the border force and HMPO. Both contracts expire in 2019.

The authority is procuring an IT services contract for significant subsystems within the IDENT1 and IABS systems. These sub-systems already exist and have been operational for over 10 years. The IT services include:

- application support and maintenance of existing 'as-is' systems,
- infrastructure support services, including working with the existing datacentre provisioning and network supply,
- security services,
- ITIL service management as part of the wider ecosystem,
- development, testing and deployment of continuous improvement and enhancements. To be commissioned in support of the known pipeline of work.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 96 395 438,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

22458000 Bespoke printed matter, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages, 30120000 Photocopying and offset printing equipment, 30121200 Photocopying equipment, 30200000 Computer equipment and supplies, 30210000 Data-processing machines (hardware), 30211500 Central processing unit (CPU) or processors, 30230000 Computer-related equipment, 30231300 Display screens, 30233000 Media storage and reader devices, 30233100 Computer storage units, 30233310 Fingerprint readers, 30233320 Combined smart card and fingerprint readers, 30236000 Miscellaneous computer equipment, 30236200 Data-processing equipment, 30237110 Network interfaces, 30237400 Data entry accessories, 31644000 Miscellaneous data recorders, 32260000 Data-transmission equipment, 32400000 Networks, 32500000 Telecommunications equipment and supplies, 32581000 Data-communications equipment, 32581200 Fax equipment, 35120000 Surveillance and security systems and devices, 35125110 Biometric sensors, 42960000 Command and control system, printing, graphics, office automation and information-processing equipment, 42962500 Engraving machines, 48000000 Software package and information systems, 48311100 Document management system, 48329000 Imaging and archiving system, 48463000 Statistical software package, 48610000 Database systems, 48611000 Database software package, 48612000 Database-management system, 48730000 Security software package, 48900000 Miscellaneous software package and computer systems , 50312610 Maintenance of information technology equipment, 50324100 System maintenance services, 64216110 Electronic data exchange services, 64221000 Interconnection services, 71300000 Engineering services, 72260000 Software-related services , 72268000 Software supply services, 72261000 Software support services, 72267100 Maintenance of information technology software, 72222300 Information technology services, 72222200 Information systems or technology planning services, 72224100 System implementation planning services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72230000 Custom software development services, 72232000 Development of transaction processing and custom software , 72250000 System and support services, 72212517 IT software development services, 72262000 Software development services, 72300000 Data services, 72310000 Data-processing services, 72313000 Data capture services, 72314000 Data collection and collation services, 72315000 Data network management and support services, 72315100 Data network

support services, 72315200 Data network management services, 72317000 Data storage services, 72318000 Data transmission services, 72319000 Data supply services, 72320000 Database services, 72321000 Added-value database services, 72322000 Data management services, 72500000 Computer-related services, 72512000 Document management services, 75100000 Administration services, 75130000 Supporting services for the government, 75242000 Public law and order services, 79131000 Documentation services, 79342000 Marketing services, 79512000 Call centre, 79823000 Printing and delivery services, 79824000 Printing and distribution services, 72252000 Computer archiving services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The Home Office (Contracting Authority) is the UK's lead Government Department for immigration and borders, passports, drugs policy, crime, fire, counter-terrorism and the police. The Home Office Biometrics Programme (HOB) provides the biometric capability to support UK law enforcement, immigration, border security and UK passport (HMPO) business users. The capability covers the 3 primary biometric modalities of fingerprint, DNA and facial image associated with searches, verification checks and profile storage for our business user. The enrolment, matching, storage and reporting of fingerprints and facial images is provided for the Authority through 2 legacy systems. The IDENT1 system provides the finger and face capability for UK police forces and law enforcement, with the IABS system delivering the same biometric capability for immigration, the border force and HMPO. The authority is procuring a support contract for significant subsystems within the IDENT1 and IABS systems. These subsystems already exist and have been operational for over 10 years.

The existing and implemented subsystems within scope for SCBP shall include but not be limited to:

- front end equipment providing users with the ability to capture finger print biometrics, search them against, and add them to the existing data sets for a number of business purposes,
 - bureaux providing the capabilities for finger print experts to manage the biometric workflows, and intervene when errors need to be corrected,
 - the central IDENT1 and IABS subsystems housing the statically defined national collections; and the flexibly defined 'special collections'. These provide the ability for appropriate users to manage records, search collections and be notified of changes.
- For these already built and running subsystems, the SCBP supplier shall provide IT services that include, but not be limited to:
- application support and maintenance,
 - infrastructure support services, including working with the existing data centre provisioning and network supply,
 - security support services,
 - ITIL service management as part of the wider ecosystem,
 - development, testing and deployment of continuous improvement and enhancements. This will be commissioned in support of the known pipeline of work.

There are also Transformation requirements which may be taken up during the term of the contract:

- data centre consolidation. Relocation away from the existing 4 IDENT1 and IABS Production Data Centres into 2 Crown Hosting data centres and/or migration of both IDENT1 and IABS applications into the public Cloud,

- transformation of the highly distributed physical deployment architecture for Bureaux to a centralised and virtualised solution,
- alignment and integration of the service and security management tooling in line with established strategies.

II.2.5. Award criteria

Quality criterion - Name: All criteria was stated only in the procurement documents. / Weighting : 65

Price - Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 055-121962](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 0003

Lot No: Not applicable

Title:

Home Office Biometrics (HOB) — Strategic Central and Bureau Platform

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/10/2019

V.2.2. Information about tenders

Number of tenders received: 3
Number of tenders received from SMEs: 0
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 3
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Leidos Innovations UK Ltd
Postal address: Skypark 1, 8 Elliot Place
Town: Glasgow
NUTS code: UKM82 Glasgow City
Postal code: G3 8EP
Country: United Kingdom
Internet address: <https://www.leidos.com/company/global/uk-europe>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 96 395 438,00 GBP
Total value of the contract/lot: 96 395 438,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Contract award date was 1.10.2019 with an initial term of 72 months, expiring 31.9.2025.
However, this contract can be extended for 2 periods of up to two (2) years each, at the sole discretion of the Authority.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Secretary of State for the Home Department
Postal address: 2 Marsham Street
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: The Secretary of State for the Home Department
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: The Secretary of State for the Home Department
Postal address: 2 Marsham Street
Town: London
Postal code: SW1P 4DF
Country: United Kingdom

VI.5. Date of dispatch of this notice

24/10/2019