

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 224/2018 21/11/2018

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Residential Tenancies Board

National registration number: N/A

Postal address: PO Box 12323

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 2

Country: Ireland

Contact person: Michelle Cosgrove

E-mail: Michelle.Cosgrove@rtb.ie

Telephone: +353 16437200

Internet address(es):Main address: <https://www.rtb.ie/>Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1279>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

The Residential Tenancies Board (RTB) invites expressions of interest from parties capable of meeting their needs to replace its existing Tenancies Management System (TMS)

Reference number: TMS2

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The existing core system, Tenancies Management System (TMS), was introduced in 2010 and is based on Microsoft CRM4 (2008) vintage. It is old, dated and has performance issues. It has been slated for replacement with the objective of this procurement to replace and enhance

current functionality with a new integrated system and to provide support for this system and any future required developments during the lifetime of contracts arising from any Framework Agreement established as a result of this procurement process.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 3 855 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

The existing core system, Tenancies Management System (TMS), was introduced in 2010 and is based on Microsoft CRM4 (2008) vintage. It is old, dated and has performance issues. It has been slated for replacement with the objective of this procurement to replace and enhance current functionality with a new integrated system and to provide support for this system and any future required developments during the lifetime of contracts arising from any Framework Agreement established as a result of this procurement process.

II.2.5. Award criteria

Quality criterion - Name: Fitness for purpose of solution proposed / Weighting: 2000

Quality criterion - Name: Fitness for purpose of support services proposed / Weighting: 2000

Quality criterion - Name: Fitness for purpose of project implementation, migration delivery and training services proposed / Weighting: 2000

Quality criterion - Name: Reliability and continuity of business / Weighting: 1000

Price - Weighting: 3000

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 090-177153](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

The Residential Tenancies Board invites expressions of interest from parties capable of meeting it's needs to replace its Tenancies Management System (TMS)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/03/2018

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Open Sky Data Systems

National registration number: 380089

Postal address: Unit8, Osprey Business Centre

Town: Naas

NUTS code: IE Éire / Ireland

Postal code: Devoy Quarter, Kilda

Country: Ireland

E-mail: mcronin@openskydata.com

Telephone: +353 45855675

Internet address: <http://www.openskydata.com>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 38 550 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

ETenders RFT ID: 117618

1) The estimated total value of the any purchases pursuant to the framework agreement is in The region of 5 000 000 EUR to 10 000 000 EUR (ex. VAT) over the lifetime of the agreement. It is emphasised, however, that this figure is provided strictly for indicative purposes only as. There is no guaranteed expenditure under the Framework Agreement.

Note: That the period Of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement.

2) Interested parties must register their interest on the eTenders website (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. RTB will not accept responsibility for information relayed (or not relayed) via third parties.

3) The numbers invited to dialogue will be five (5) subject to that number qualifying.

4) This is the sole call for competition for this service.

5) RTB will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

6) Contract award will be subject to the approval of the competent Authorities.

7) It will be a condition of award that candidates are tax compliant.

8) If for any reason, it is not possible to establish the Framework Agreement or award the initial contract to the designated successful tenderer emerging from this competitive process; RTB reserves the right to establish the framework with the next highest scoring tenderer on the basis of the terms advertised at any time during the tender validity period. This shall be without prejudice to the right of RTB to cancel this competitive process and/or initiate a new contract award procedure at its sole discretion.

9) At its absolute discretion, RTB may elect to terminate this procurement process, the Framework Agreement or any contract awarded under the Framework Agreement at any time.

10) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.

11) Without prejudice to the principle of equal treatment, RTB is not obliged to engage in a clarification process in respect of questionnaires with missing or incomplete information. Therefore, Applicants are advised to ensure that they return fully completed questionnaires in order to avoid the risk of elimination from the competition.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: Dublin 7

Town: Dublin 7

Country: Ireland

VI.5. Date of dispatch of this notice

17/11/2018