

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 210/2020 28/10/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: National Shared Services Office (NSSO)

National registration number: 9849665S

Postal address: 10/11 South Leinster Street

Town: Dublin 2

NUTS code: IE Éire / Ireland

Postal code: D02 EF85

Country: Ireland

Contact person: Andrew Devine

E-mail: [andrew.devine@nssso.gov.ie](mailto:andrew.devine@nssso.gov.ie)

Telephone: +353 761007253

**Internet address(es):**

Main address: [www.nssso.gov.ie](http://www.nssso.gov.ie)

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/152037>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=176778&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=176778&B=ETENDERS_SIMPLE)

[PID=176778&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=176778&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=176778&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=176778&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

The Provision of SharePoint Support and Development Services

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The National Shared Services Office (NSSO) invites tenders for the provision of a SharePoint services support agreement, from which days may be drawn down as required for SharePoint Support and Development Services. The draw down may be used by the NSSO to support the local SharePoint infrastructure and application requirements, and also by other Public Bodies to support the delivery of SharePoint applications managed by the NSSO as part of the Build to Share project in line with the Public Service ICT Strategy.

**II.1.5. Estimated total value**

Value excluding VAT: 245 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

48200000 Networking, Internet and intranet software package, 48220000 Internet and intranet software package, 72200000 Software programming and consultancy services, 72230000 Custom software development services, 72261000 Software support services, 72420000 Internet development services

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: National Shared Services Office, Building 5, Belfield Office Park, Beech Hill Road, Clonskeagh, Dublin 4, D04 A9P2.

**II.2.4. Description of the procurement**

The National Shared Services Office (NSSO) invites tenders for the provision of a SharePoint services support agreement, from which days may be drawn down as required for SharePoint Support and Development Services. The draw down may be used by the NSSO to support the local SharePoint infrastructure and application requirements, and also by other public bodies to support the delivery of SharePoint applications managed by the NSSO as part of the Build to Share project in line with the Public Service ICT Strategy.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Approach and service methodology / Weighting: 30 %

Quality criterion - Name: Contract management / Weighting: 20 %

Quality criterion - Name: Quality, relevant experience and availability of resources of proposed team / Weighting: 30 %

Price - Weighting: 20 %

**II.2.6. Estimated value**

Value excluding VAT: 245 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

12 months x 3.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

The National Shared Services Office (NSSO) requires a draw down contract for support days to assist in maintaining and expanding its SharePoint infrastructure, and to assist with SharePoint application development and support.

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

**III.1.3. Technical and professional ability**

Minimum level(s) of standards possibly required:

All candidate resources listed must have extensive knowledge and a minimum of 3 years' experience developing and supporting business solutions with the 2010 or 2013 versions of SharePoint.

Candidate resources listed must include at least 2 SharePoint Developers, 1 SharePoint Architect and 1 SharePoint Administrator with significant experience with the features and administration of an on premise multi tenanted SharePoint 2013 farm.

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**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 25/11/2020 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 25/11/2020 Local time: 12:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: National Shared Services Office

Postal address: Trinity Point, 10-11 South Leinster Street

Town: Dublin

Postal code: D02 EF85

Country: Ireland

#### **VI.5. Date of dispatch of this notice**

23/10/2020