

United Kingdom-London: Hotel and Travel Booking Service
OJ S 225/2018 22/11/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Medicines Agency

Postal address: 30 Churchill Place, Canary Wharf

Town: London

NUTS code: UKI4 Inner London - East

Postal code: E14 5EU

Country: United Kingdom

E-mail: EMA2017-15-ST@ema.europa.eu

Internet address(es):

Main address: <https://www.ema.europa.eu/>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Hotel and Travel Booking Service

Reference number: EMA/2017/15/ST

II.1.2. Main CPV code

63510000 Travel agency and similar services

II.1.3. Type of contract

Services

II.1.4. Short description

The European Medicines Agency is intending to conclude a service contract with a single supplier to provider travel and hotel services.

In addition, the contractor will be required to negotiate preferential rates for hotels and to provide, support and maintain a web-based online booking tool, enabling EMA travellers to request hotel and travel directly from the Travel Agent.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 28 000 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: UKI42 Tower Hamlets

II.2.4. Description of the procurement

See Internet address provided in Section I.3.

II.2.5. Award criteria

Quality criterion - Name: A - Online booking tool (OBT) / Weighting: 30

Quality criterion - Name: B - Booking system not provided by OBT / Weighting: 5

Quality criterion - Name: C - Ensuring daily availability of hotel rooms / Weighting: 15

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 040-086537](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EMA/2017/15/ST

Title:

Hotel and Travel Booking Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

08/11/2018

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Business Travel Turism SRL

Postal address: Aleea Alexandru 9A

Town: Bucharest

NUTS code: RO1 Macroregiunea Unu

Postal code: 011821

Country: Romania

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 28 000 000,00 EUR

Total value of the contract/lot: 28 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GeneralCourt.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

You may submit any observations concerning the award procedure to the contracting authority indicated under heading I.1. If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within 2 years of the date when you became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>). Such complaint does not have as an effect either to suspend the time limit to launch an appeal or to open a new period for lodging an appeal. Within 2 months of the notification of the award decision you may lodge an appeal to the body referred to in VI.4.1.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Medicines Agency

Postal address: 30 Churchill Place
Town: London
Postal code: E14 5EU
Country: United Kingdom
E-mail: info@ema.europa.eu
Telephone: +44 2036606000
Internet address: <https://www.ema.europa.eu/>

VI.5. Date of dispatch of this notice

15/11/2018