

514555-2026 - Competition

Italy – Computer support services – GARA EUROPEA A PROCEDURA APERTA AI SENSI DELL'ART. 71 D.LGS. 36/2023 PER L'AFFIDAMENTO DEI SERVIZI DI HELP DESK E ASSISTENZA DI 1° LIVELLO PER I SISTEMI INFORMATIVI DI SACE E DELLE SOCIETA' CONTROLLATE
OJ S 141/2026 24/07/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: SACE S.p.A.

Email: saceportaleappalti@pec.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA AI SENSI DELL'ART. 71 D.LGS. 36/2023 PER L'AFFIDAMENTO DEI SERVIZI DI HELP DESK E ASSISTENZA DI 1° LIVELLO PER I SISTEMI INFORMATIVI DI SACE E DELLE SOCIETA' CONTROLLATE

Description: GARA EUROPEA A PROCEDURA APERTA AI SENSI DELL'ART. 71 D.LGS. 36 /2023 PER L'AFFIDAMENTO DEI SERVIZI DI HELP DESK E ASSISTENZA DI 1° LIVELLO PER I SISTEMI INFORMATIVI DI SACE E DELLE SOCIETA' CONTROLLATE

Procedure identifier: 70b53331-9c3c-44c4-9246-9ea710714e3f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

2.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Additional information: Italia

2.1.3. Value

Estimated value excluding VAT: 1 862 051,80 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: GARA EUROPEA A PROCEDURA APERTA AI SENSI DELL'ART. 71 D.LGS. 36/2023 PER L'AFFIDAMENTO DEI SERVIZI DI HELP DESK E ASSISTENZA DI 1° LIVELLO PER I SISTEMI INFORMATIVI DI SACE E DELLE SOCIETA' CONTROLLATE

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Additional information: Roma

5.1.3. Estimated duration

Other duration: Unknown

5.1.5. Value

Estimated value excluding VAT: 1 862 051,80 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Punteggio Tecnico

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

Criterion:

Type: Price

Description: Punteggio Economico

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://portaleappalti.sace.it/PortaleAppalti/it/procedure/codice/G02641>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://portaleappalti.sace.it/PortaleAppalti/it/procedure/codice/G02641>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 08/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 11/09/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunale Amministrativo Regionale per il Lazio - Sez. Roma

Organisation providing additional information about the procurement procedure: SACE S.p.A.

Organisation providing more information on the review procedures: SACE S.p.A.

Organisation receiving requests to participate: SACE S.p.A.

8. Organisations

8.1. ORG-0001

Official name: SACE S.p.A.

Registration number: 05804521002

Postal address: Piazza Poli n. 37/42

Town: ROMA (RM)

Postcode: 00187

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Email: saceportaleappalti@pec.it

Telephone: +39 0667361

Fax: +39 0667225

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Tribunale Amministrativo Regionale per il Lazio - Sez. Roma

Registration number: 80195990587

Postal address: Via Flaminia n. 189

Town: ROMA (RM)
Postcode: 00100
Country subdivision (NUTS): Roma (IT43)
Country: Italy
Email: tarrm-segrprotocolloamm@ga-cert.it
Telephone: +3906328721
Internet address: <https://www.giustizia-amministrativa.it/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: c0ef6e0a-8158-473c-b4db-4c5553d17187 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 23/07/2026 12:01:31 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Italian
Notice publication number: 514555-2026
OJ S issue number: 141/2026
Publication date: 24/07/2026