

514824-2026 - Competition

Spain – Maintenance services of telecommunications equipment – Servicios de soporte de fabricante y de servicios profesionales de integrador de soporte, monitorización y mantenimiento del equipamiento hardware y software que componen la red WiFi de la UAH y de CRUSA.

OJ S 141/2026 24/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Gerencia de la Universidad de Alcalá

Email: servi.contratacion@uah.es

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Servicios de soporte de fabricante y de servicios profesionales de integrador de soporte, monitorización y mantenimiento del equipamiento hardware y software que componen la red WiFi de la UAH y de CRUSA.

Description: Las necesidades aparecen reflejadas en la Memoria Justificativa

Procedure identifier: 89d14dc7-3dd6-4f2f-8c3c-c0a62df724d9

Internal identifier: 2026/056.SER.ABR.MC

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50330000 Maintenance services of telecommunications equipment

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 100 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: Además de todos aquellos establecidos en la normativa vigente.

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de soporte de fabricante y de servicios profesionales de integrador de soporte, monitorización y mantenimiento del equipamiento hardware y software que componen la red WiFi de la UAH y de CRUSA.

Description: Las necesidades aparecen reflejadas en la Memoria Justificativa

Internal identifier: 2026/056.SER.ABR.MC

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50330000 Maintenance services of telecommunications equipment

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Hasta 2 prórrogas con una duración máxima de 12 meses cada una de ellas.

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Criterio medioambiental.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Licencias adicionales de AirWave .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Licencias adicionales para Mobility Manager.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: Puntos acceso WiFi alta densidad AP-635.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Puntos acceso WiFi básicos AP-615.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=I%2BM%2F2aNhIDYeC9GJQOEBkQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=I%2BM%2F2aNhIDYeC9GJQOEBkQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 09/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 1 Year

Information about public opening:

Opening date: 16/09/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Acto público de la mesa de contratación

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gerencia de la Universidad de Alcalá - Dirección Recurso

Information about review deadlines: Plazo según pliegos

8. Organisations

8.1. ORG-0001

Official name: Gerencia de la Universidad de Alcalá

Registration number: 40512210090041

Registration number: Q2818018J

Town: Alcalá de Henares

Postcode: 28801

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Gerencia de la Universidad de Alcalá

Email: servi.contratacion@uah.es

Telephone: +34 918854496

Internet address: <http://www.uah.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=IAclzOtLQz4QK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Dirección Recurso

Town: Alcalá de Henares

Postcode: 28801

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Telephone: 918854496

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 59c1674d-ac30-4c3b-aaef-4e9dee967c19 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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