

France-Grenoble: Supply services of office personnel

OJ S 182/2022 21/09/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GRENOBLE HABITAT

Postal address: 44 Avenue Marcelin Berthelot - CS82625

Town: GRENOBLE

NUTS code: FRK24 Isère

Postal code: 38036

Country: France

Contact person: Xavier BOUCHET

E-mail: audrey.ehle@grenoble-habitat.fr

Telephone: +33 476334734

Internet address(es):

Main address: <https://www.grenoble-habitat.fr>

Address of the buyer profile: <https://www.marches-securises.fr>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-securises.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: SAIEM

I.5. Main activity

Other activity: LOGEMENTS

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contrat de Mise à disposition d'un plateau téléphonique et des ressources associées pour un Centre de Relation Clientèle

II.1.2. Main CPV code

79621000 Supply services of office personnel

II.1.3. Type of contract

Services

II.1.4. Short description

Contrat de Mise à disposition d'un plateau téléphonique et des ressources associées pour un Centre de Relation Clientèle

II.1.5. Estimated total value

Value excluding VAT: 1 440 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: FRK24 Isère

II.2.4. Description of the procurement

Contrat de Mise à disposition d'un plateau téléphonique et des ressources associées pour un Centre de Relation Clientèle

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 440 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

2 ans reconductible 2 fois 2 ans. Soit 6 ans au maximum.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Prestataires spécialisés dans la mise à disposition d'un plateau téléphonique et des ressources associées pour un CRC.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.1. Information about a particular profession

Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:

Prestataires spécialisés dans la mise à disposition d'un plateau téléphonique et des ressources associées pour un CRC.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/10/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 03 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 25/11/2022 Local time: 14:00

Place:

GRENOBLE HABITAT - GRENOBLE (38)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL ADMINISTRATIF DE GRENOBLE

Postal address: 2, place de Verdun BP 1135

Town: GRENOBLE

Postal code: 38022

Country: France

VI.4.4. Service from which information about the review procedure may be obtained

Official name: TRIBUNAL ADMINISTRATIF DE GRENOBLE

Town: GRENOBLE

Country: France

VI.5. Date of dispatch of this notice

16/09/2022