

515357-2026 - Result

Ireland – Business services: law, marketing, consulting, recruitment, printing and security –
WRC Reception Service
OJ S 141/2026 24/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: The Department of Enterprise Tourism and Employment

Email: Gemma.Charalabides@enterprise.gov.ie

Legal type of the buyer: Central government authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: WRC Reception Service

Description: Provision of Reception staff at WRC premises in Dublin and Cork

Procedure identifier: 1f337e00-6c93-47e3-8175-e972a9d23bf5

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79500000 Office-support services, 79510000 Telephone-answering services

2.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 260 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: WRC Reception Service

Description: Provision of Reception staff at WRC premises in Dublin and Cork

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79500000 Office-support services, 79510000 Telephone-answering services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 260 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: EU Green Public Procurement criteria

5.1.10. Award criteria

Criterion:

Type: Price

Description: MEAT

Description of the method to be used if weighting cannot be expressed by criteria: MEAT

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Department of Enterprise Tourism and Employment

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: The Department of Enterprise Tourism and Employment

6. Results

Value of all contracts awarded in this notice: 260 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Osborne Recruitment

Tender:

Tender identifier: 000020888

Identifier of lot or group of lots: LOT-0001

Value of the tender: 260 000,00 EUR

Rank of the tender: 1

Subcontracting: No

Contract information:

Identifier of the contract: 393721

Title: Agreement relating to the provision of services pursuant to Request for Tenders for the provision Telephonist/receptionist services

Date on which the winner was chosen: 29/08/2023

Date of the conclusion of the contract: 06/10/2023

Organisation signing the contract: The Department of Enterprise Tourism and Employment

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: The Department of Enterprise Tourism and Employment

Registration number: DETE

Department: Workplace Relations Commission and Labour Court

Postal address: 23-28 Kildare St

Town: Dublin

Postcode: D02 TD30

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Gemma.Charalabides@enterprise.gov.ie

Telephone: 0874770541

Internet address: <https://www.enterprise.gov.ie/>

Buyer profile: <https://www.enterprise.gov.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation signing the contract

8.1. ORG-0002

Official name: Osborne Recruitment

Size of the economic operator: Medium

Registration number: 470369

Postal address: 13 Fitzwilliam Square East, Dublin 2

Town: Dublin

Postcode: N/A

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: marsha.osullivan@osborne.ie

Telephone: +353 1 638 4400
Internet address: www.osborne.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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