

**Spain-Madrid: Internet and intranet software development services**

OJ S 198/2021 12/10/2021

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

National registration number: Q2827004I

Postal address: Ginzo de Limia 58 c/v Avda. de la Ilustración s/n

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28029

Country: Spain

Contact person: Dirección General del Instituto de Mayores y Servicios Sociales

E-mail: [area.contratacion.inversiones@imserso.es](mailto:area.contratacion.inversiones@imserso.es)

Telephone: +34 917033749

Fax: +34 917033755

**Internet address(es):**Main address: <http://www.imserso.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=pQu8q6E1WeWiEJrVRqloyA%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=pQu8q6E1WeWiEJrVRqloyA%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>

2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Social protection

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

Reference number: 544/2021

**II.1.2. Main CPV code**

72212220 Internet and intranet software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicios de desarrollo y mantenimiento de las aplicaciones informáticas de diversos ámbitos del Instituto de Mayores y Servicios Sociales (IMSERSO)

**II.1.5. Estimated total value**

Value excluding VAT: 5 221 690,56 EUR

**II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 2

Maximum number of lots that may be awarded to one tenderer: 2

**II.2. Description**

**II.2.1. Title**

Servicio de desarrollo y mantenimiento integral de los portales web, intranet y sistemas de gestión de contenido

Lot No: 1

**II.2.2. Additional CPV code(s)**

72212220 Internet and intranet software development services

**II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Servicio de desarrollo y mantenimiento integral de los portales web, intranet y sistemas de gestión de contenido

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1.1 Solución técnica ofertada / Weighting: 20

Quality criterion - Name: 1.2.1 Calidad del plan de asunción del servicio / Weighting: 5

Quality criterion - Name: 1.2.2 Calidad del plan de devolución del servicio / Weighting: 5

Cost criterion - Name: 2.2.1.1 N° horas anuales gratuitas para tareas planificadas / Weighting: 5

Cost criterion - Name: 2.2.1.2 N° horas anuales gratuitas para tareas para resolución de incidencias críticas / Weighting: 5

Cost criterion - Name: 2.2.2 Mejoras al servicio prestado / Weighting: 20

Cost criterion - Name: 2.1 Precio / Weighting: 40

**II.2.6. Estimated value**

Value excluding VAT: 855 572,69 EUR

**II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Prórroga: Sí. Duración: 24 meses desde su formalización

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Servicio de desarrollo y mantenimiento integral de aplicaciones verticales

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

72212220 Internet and intranet software development services

##### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

##### **II.2.4. Description of the procurement**

Servicio de desarrollo y mantenimiento integral de aplicaciones verticales

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1.1 Solución técnica ofertada / Weighting: 20

Quality criterion - Name: 1.2.1 Calidad del plan de asunción del servicio / Weighting: 5

Quality criterion - Name: 1.2.2 Calidad del plan de devolución del servicio / Weighting: 5

Cost criterion - Name: 2.2.1.1 N° horas anuales gratuitas para tareas planificadas / Weighting: 5

Cost criterion - Name: 2.2.1.2 N° horas anuales gratuitas para tareas para resolución de incidencias críticas / Weighting: 5

Cost criterion - Name: 2.2.2 Mejoras al servicio prestado / Weighting: 20

Cost criterion - Name: 2.1 Precio / Weighting: 40

##### **II.2.6. Estimated value**

Value excluding VAT: 1 517 923,02 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Prórroga: Sí. Duración: 24 meses desde su formalización

### **II.2.10.**

### **Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

No estar incurso en incompatibilidades

Cumplimiento con las obligaciones con la Seguridad Social

Cumplimiento con las obligaciones tributarias

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Cifra anual de negocio

Minimum level(s) of standards possibly required:

Umbral: 1500000

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- Trabajos realizados

- Medidas de gestión medioambiental

- Certificados de control de calidad expedidos por los institutos o servicios oficiales

- Indicación de la parte del contrato que se pretende subcontratar

- Otros

Minimum level(s) of standards possibly required:

Umbral: 1200000

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

Consideraciones de tipo social. Descripción: Anexo 1B

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 112-294461](#)

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 25/10/2021 Local time: 23:59

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

**IV.2.7. Conditions for opening of tenders**

Date: 16/11/2021 Local time: 10:00

Place:

Instituto de Mayores y Servicios Sociales

Datos de Dirección:

Calle: Avda Ilustración s/n c/v Ginzo de Limia 58

CP: 28029

Población: Madrid

País: España

Information about authorised persons and opening procedure: Descripción: Por motivo del covid-19 la apertura tendrá carácter privado

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

**VI.5. Date of dispatch of this notice**

07/10/2021