

517142-2026 - Competition

Luxembourg – Repair and maintenance services – Services de gestion du parc d'imprimantes HP et support Papercut pour les « managed printing services » de la Police grand-ducale pour les années 2026 à 2028.

OJ S 142/2026 27/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Police grand-ducale

Email: soumissions@police.etat.lu

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Services de gestion du parc d'imprimantes HP et support Papercut pour les « managed printing services » de la Police grand-ducale pour les années 2026 à 2028.

Description: Services de gestion du parc d'imprimantes HP et support Papercut pour les « managed printing services » de la Police grand-ducale pour les années 2026 à 2028.

Procedure identifier: dcb6f592-26ca-4fbf-b488-a3101ca1a839

Internal identifier: 2601904

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

2.1.4. General information

Additional information: Modalités de retrait du dossier : Les documents de soumission peuvent être retirés via le Portail des marchés publics (www.pmp.lu) Réception des offres/candidatures : Les offres doivent être remises électroniquement par le biais du Portail des marchés publics avant les dates et heures prévues dans le cahier des charges.

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Services de maintenance facturés par coût à la page

Description: Services de maintenance facturés par coût à la page

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, German, English

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 26/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Police grand-ducale

Organisation providing offline access to the procurement documents: Police grand-ducale

Organisation receiving requests to participate: Police grand-ducale

Organisation processing tenders: Police grand-ducale

5.1. Lot: LOT-0002

Title: Réunions régulières de suivi de type « Service Review »

Description: Réunions régulières de suivi de type « Service Review »

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, German, English

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 26/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Police grand-ducale

Organisation providing offline access to the procurement documents: Police grand-ducale

Organisation receiving requests to participate: Police grand-ducale

Organisation processing tenders: Police grand-ducale

5.1. Lot: LOT-0003

Title: Prolongation de la garantie « Care Pack HP »

Description: Prolongation de la garantie « Care Pack HP »

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, German, English

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 26/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Police grand-ducale

Organisation providing offline access to the procurement documents: Police grand-ducale

Organisation receiving requests to participate: Police grand-ducale

Organisation processing tenders: Police grand-ducale

5.1. Lot: LOT-0004

Title: Licences Papercut

Description: Licences Papercut

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, German, English

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Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

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Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Police grand-ducale

Organisation providing offline access to the procurement documents: Police grand-ducale

Organisation receiving requests to participate: Police grand-ducale

Organisation processing tenders: Police grand-ducale

5.1. Lot: LOT-0005

Title: Enveloppe J/H pour travaux IMACD

Description: Enveloppe J/H pour travaux IMACD

Internal identifier: 5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 500000000 Repair and maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544096?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, German, English

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 26/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Police grand-ducale

Organisation providing offline access to the procurement documents: Police grand-ducale

Organisation receiving requests to participate: Police grand-ducale

Organisation processing tenders: Police grand-ducale

8. Organisations

8.1. ORG-0001

Official name: Police grand-ducale

Registration number: LU18194226

Postal address: 1 rue de Trèves

Town: Luxembourg

Postcode: 2632

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Soumissions Marchés Publiques

Email: soumissions@police.etat.lu

Telephone: +352 244247710

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Juridictions administratives

Registration number: JURAD

Postal address: 1, rue du Fort Thüngen

Town: Luxembourg

Postcode: 1499

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Tribunal administratif - greffe

Email: greffe.tribunal@ja.etat.lu

Telephone: 42105-1

Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Roles of this organisation:

Review organisation

Notice information

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Notice subtype: 16

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