

519379-2026 - Result

Croatia – Software maintenance and repair services – Usluge održavanja poslovnog sustava (LAUS)

OJ S 143/2026 28/07/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: HP - Hrvatska pošta d.d.

Email: info.javnanabava@posta.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Postal services

2. Procedure

2.1. Procedure

Title: Usluge održavanja poslovnog sustava (LAUS)

Description: Predmet nabave su usluge godišnjeg održavanja poslovnog sustava (LAUS) kod Naručitelja (dalje u tekstu: predmet nabave), što podrazumijeva sljedeće vrste održavanja: - korektivno održavanje, - perfektivno održavanje, - adaptivno održavanje, sukladno detaljnom opisu, vrstama i količinama određenim u Opisu predmeta nabave, Troškovniku i ovoj Dokumentaciji o nabavi.

Procedure identifier: 73c1dca4-43f2-430b-aa39-ce21e9d0b69b

Internal identifier: 26.2.74

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Additional information: Velika Gorica

2.1.3. Value

Estimated value excluding VAT: 672 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluge održavanja poslovnog sustava (LAUS)

Description: Predmet nabave su usluge godišnjeg održavanja poslovnog sustava (LAUS) kod Naručitelja (dalje u tekstu: predmet nabave), što podrazumijeva sljedeće vrste održavanja: - korektivno održavanje, - perfektivno održavanje, - adaptivno održavanje, sukladno detaljnom opisu, vrstama i količinama određenim u Opisu predmeta nabave, Troškovniku i ovoj Dokumentaciji o nabavi.

Internal identifier: 26.2.74

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Additional information: Velika Gorica

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 672 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Vrijeme podrške korektivno-perfektivnog održavanja

Description: Naručitelj kao drugi kriterij određuje vrijeme podrške korektivno-perfektivnog održavanja na dnevnoj bazi. Ponuđeno vrijeme podrške korektivno-perfektivnog održavanja će postati ugovorna obveza odabranog ponuditelja. Način bodovanja: Minimalno trajanje podrške korektivno-perfektivnog održavanja je od 08:00 do 16:00 sati svaki dan. Ukoliko ponuditelj ne iskaže predmetni kriterij (vrijeme podrške korektivno-perfektivnog održavanja), smatrat će se da nudi minimalno dopušteno vrijeme. Maksimalni broj bodova koji valjana ponuda može dobiti prema ovom kriteriju je 10.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HP - Hrvatska pošta d.d.

Organisation providing more information on the review procedures: HP - Hrvatska pošta d.d.

6. Results

Value of all contracts awarded in this notice: 671 832,96 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: LAUS CC d.o.o.

Tender:

Tender identifier: 000-PO26-00041

Identifier of lot or group of lots: LOT-0000

Value of the tender: 671 832,96 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 406-03/26-01/165

Title: Usluge održavanja poslovnog sustava (LAUS)

Date on which the winner was chosen: 02/07/2026

Date of the conclusion of the contract: 24/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: HP - Hrvatska pošta d.d.
Registration number: 87311810356
Postal address: Poštanska ulica 9
Town: Velika Gorica
Postcode: 10410
Country subdivision (NUTS): Zagrebačka županija (HR065)
Country: Croatia
Contact point: Ured za nabavu
Email: info.javnanabava@posta.hr
Telephone: +385 14981079
Internet address: <https://www.posta.hr/>
Buyer profile: <https://www.posta.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: LAUS CC d.o.o.
Size of the economic operator: Small

Registration number: 59806315787
Postal address: Vukovarska 23
Town: Dubrovnik
Postcode: 20000
Country subdivision (NUTS): Dubrovačko-neretvanska županija (HR037)
Country: Croatia
Contact point: Elvira Protulipac Bojić
Email: info@laus.cc
Telephone: +385 20352800
Internet address: <https://www.laus.cc>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 491dbe73-76f3-43eb-99d6-b316a3be4a6e - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 30
Notice dispatch date: 27/07/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
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