

520007-2026 - Result

Spain – Technical computer support services – Servicios de atención y soporte técnico a personas usuarias de la Univesrsidad Internacional de Andalucía.

OJ S 143/2026 28/07/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Rectorado de la Universidad Internacional de Andalucía

Email: patrimonio.contratacion@unia.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Servicios de atención y soporte técnico a personas usuarias de la Univesrsidad Internacional de Andalucía.

Description: El presente contrato tiene por objeto la contratación de los servicios de atención a personas usuarias, así como el mantenimiento y soporte de equipos y sistemas informáticos, hardware, telefonía móvil, sistemas operativos y software estándar, que existen en producción en las infraestructuras de los sistemas de información de la Universidad, y de los vinculados a la docencia, la microinformática y otros servicios básicos de Tecnologías de la Información y la Comunicación (TIC) en la Universidad Internacional de Andalucía (UNIA), de acuerdo con las especificaciones que se recogen en el Pliego de Prescripciones Técnicas.

Procedure identifier: 441c829c-a0f5-4380-b8e7-4840fd3badbc

Previous notice: ff65c52f-4d72-4196-9c7a-8eafe80a1cd4-01

Internal identifier: AB12/2026

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72250000 System and support services

2.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0002

Title: Sede Santa María de La Rábida, Palos de la Frontera, Huelva.

Description: Sede Santa María de La Rábida, Palos de la Frontera, Huelva.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 45 576,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Social objective promoted: Other

5.1.10. Award criteria

Criterion:

Type: Price

Description: 8.B.1. PROPOSICIÓN ECONÓMICA..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 55

Criterion:

Type: Quality

Description: 8.B.2. COMPROMISO DE REDUCCIÓN DEL PLAZO DE SOLICITUD PARA LA PRESTACIÓN DEL SERVICIO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 8.B.3. COMPROMISO DE REDUCCIÓN DE HORAS MÍNIMAS POR SERVICIO SOLICITADO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 8.B.4. COMPROMISO DE SISTEMA DE CONTROL DE PRESENCIA INFORMATIZADO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad Internacional de Andalucía - Tribunal administrativos de recursos contractuales de la Junta de Andalucía

Information about review deadlines: Plazo de quince días hábiles a contar a partir del día siguiente al de la notificación del acto impugnado. Cuando se interponga contra el anuncio de licitación: Plazo de quince días hábiles, el plazo comenzará a contarse a partir del día siguiente al de su publicación en el perfil de contratante.

Organisation providing more information on the review procedures: Rectorado de la Universidad Internacional de Andalucía - Universidad Internacional de Andalucía

5.1. Lot: LOT-0004

Title: Sede Tecnológica, Málaga.

Description: Sede Tecnológica, Málaga.

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 45 576,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Social objective promoted: Other

5.1.10. Award criteria

Criterion:

Type: Price

Description: 8.B.1. PROPOSICIÓN ECONÓMICA..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 55

Criterion:

Type: Quality

Description: 8.B.2. COMPROMISO DE REDUCCIÓN DEL PLAZO DE SOLICITUD PARA LA PRESTACIÓN DEL SERVICIO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 8.B.3. COMPROMISO DE REDUCCIÓN DE HORAS MÍNIMAS POR SERVICIO SOLICITADO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: 8.B.4. COMPROMISO DE SISTEMA DE CONTROL DE PRESENCIA INFORMATIZADO..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad Internacional de Andalucía - Tribunal administrativos de recursos contractuales de la Junta de Andalucía

Information about review deadlines: Plazo de quince días hábiles a contar a partir del día siguiente al de la notificación del acto impugnado. Cuando se interponga contra el anuncio de licitación: Plazo de quince días hábiles, el plazo comenzará a contarse a partir del día siguiente al de su publicación en el perfil de contratante.

Organisation providing more information on the review procedures: Rectorado de la Universidad Internacional de Andalucía - Universidad Internacional de Andalucía

6. Results

Value of all contracts awarded in this notice: 25 320,00 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: INFORMATICA ASTRON MULTIMEDIA SL

Tender:

Tender identifier: REF TEN-0001/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 12 660,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: AB12/2026

Date on which the winner was chosen: 26/06/2026

Date of the conclusion of the contract: 24/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 6

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

Range of tenders:

Value of the lowest admissible tender: 19,80 EUR

Value of the highest admissible tender: 31,65 EUR

6.1. Result lot identifier: LOT-0004

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: INFORMATICA ASTRON MULTIMEDIA SL

Tender:

Tender identifier: REF TEN-0002/LOT-0004

Identifier of lot or group of lots: LOT-0004

Value of the tender: 12 660,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: AB12/2026

Date on which the winner was chosen: 26/06/2026

Date of the conclusion of the contract: 24/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

Range of tenders:

Value of the lowest admissible tender: 19,80 EUR

Value of the highest admissible tender: 30,11 EUR

8. Organisations

8.1. ORG-0001

Official name: Rectorado de la Universidad Internacional de Andalucía

Registration number: 40893020133062

Registration number: Q7350007F

Town: Sevilla

Postcode: 41092

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

Contact point: Rectorado de la Universidad Internacional de Andalucía

Email: patrimonio.contratacion@unia.es

Telephone: 954462299

Fax: 954462288

Internet address: <http://www.unia.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=HdHa8jWISREQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Universidad Internacional de Andalucía

Town: Sevilla

Postcode: 41092

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: patrimonio.contratacion@unia.es

Telephone: 954462200

Other contact points:

Official name: Tribunal administrativos de recursos contractuales de la Junta de Andalucía

Town: Sevilla

Postcode: 41001

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

Email: tarcja@juntadeandalucia.es

Telephone: 671530856

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: INFORMATICA ASTRON MULTIMEDIA SL

Size of the economic operator: Micro, small, or medium

Registration number: B06223655

Town: BADAJOZ

Postcode: 06011

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

Email: licitaciones@astron.es

Telephone: +34 959306431

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Nationality of the owner: Spain

Winner of these lots: LOT-0002, LOT-0004

Notice information

Notice identifier/version: 4762f736-159b-4824-bf44-fce0a6b69b17 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 27/07/2026 11:51:09 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 520007-2026

OJ S issue number: 143/2026

Publication date: 28/07/2026