

Netherlands-The Hague: Software implementation services
OJ S 199/2021 13/10/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Vereniging van Nederlandse Gemeenten

National registration number: 2577670

Postal address: Nassaulaan 12

Town: 'S-GRAVENHAGE

NUTS code: NL Nederland

Postal code: 2514JS

Country: Netherlands

Contact person: Richard Heijne

E-mail: informatiecentrum@vng.nl

Telephone: +31 703738393

Internet address(es):

Main address: <http://www.vng.nl>

I.4. Type of the contracting authority

Other type: Vereniging

I.5. Main activity

Other activity: Belangenbehartiging

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Implementatie en Beheer CRM met Microsoft Dynamics 365

II.1.2. Main CPV code

72263000 Software implementation services

II.1.3. Type of contract

Services

II.1.4. Short description

Verwerving van diensten voor implementatie, onderhoud en het beheer voor een CRM applicatie op basis van Microsoft Dynamics 365 (Sales).

Zodat VNG kan beschikken over een ingerichte, goed functionerende CRM applicatie die het voor de VNG mogelijk maakt optimaal invulling te geven aan haar ambitie een succesvolle netwerkorganisatie te zijn en de platformfunctie, de belangenbehartiging en de dienstverlening ondersteunt.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Lowest offer: 325 000,00 EUR / Highest offer: 560 000,00 EUR taken into consideration

II.2. Description**II.2.2. Additional CPV code(s)**

72500000 Computer-related services, 72212445 Customer Relation Management software development services

II.2.3. Place of performance

NUTS code: NL Nederland

II.2.4. Description of the procurement

euro

II.2.5. Award criteria

Quality criterion - Name: Zie beschrijvend document / Weighting: 100

Price - Weighting: 100

II.2.11. Information about options

Options: yes

Description of options:

Verlenging

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 126-333471](#)

IV.2.8. Information about termination of dynamic purchasing system**IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

Contract No: 1

Title:

Implementatie en Beheer CRM met Microsoft Dynamics 365

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/10/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ilionx Group B.V.

National registration number: 24335617

Postal address: Hondiuslaan 40

Town: Utrecht

NUTS code: NL Nederland

Postal code: 3528 AB

Country: Netherlands

E-mail: tender@ilionx.com

Telephone: +31 880590500

Internet address: <https://www.ilionx.com>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Lowest offer: 325 000,00 EUR / Highest offer: 560 000,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

zie aanbestedingsleidraad

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 703813131

Internet address: <https://www.rechtspraak.nl/Organisatie/Rechtbanken/Den-Haag/Contact/Pages/default.aspx>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2

Country: Netherlands

E-mail: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 703813131

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

VI.5. Date of dispatch of this notice

08/10/2021