

Norway-Arendal: IT services: consulting, software development, Internet and support

OJ S 165/2023 29/08/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: IKT Agder IKS

National registration number: 985 359 385

Postal address: Postboks 788

Town: Arendal

NUTS code: NO092 Agder

Postal code: 4809

Country: Norway

Contact person: Daniel Sjølander

E-mail: daniel.sjolander@ikt-agder.no

Telephone: +47 48893121

Internet address(es):

Main address: www.ikt-agder.no

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=377841&B=VAF

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=377841&B=VAF

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Service Management System

Reference number: Nr. 3 2023

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The main purpose of the contract is to procure a new Service Management System (SMS) that shall replace the current system.

SMS is currently used to manage and deliver IT services in accordance with the ITIL processes.

II.1.5. Estimated total value

Value excluding VAT: 8 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: NO092 Agder

Main site or place of performance: Arendal

II.2.4. Description of the procurement

The main purpose of the contract is to procure a new Service Management System (SMS) that shall replace the current system.

SMS is currently used to manage and deliver IT services in accordance with the ITIL processes.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 8 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 96

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

See the tender documentation

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

See the tender documentation

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/09/2023 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 27/09/2023

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Agder tingrett

Postal address: Blødekjær 3

Town: Arendal

Postal code: 4838

Country: Norway

VI.5. Date of dispatch of this notice

24/08/2023