

**United Kingdom-Liverpool: Surveillance and security systems and devices**

OJ S 212/2020 30/10/2020

Prior information notice

Supplies

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: The Riverside Group Ltd

Postal address: 2 Estuary Boulevard, Estuary Commerce Park

Town: Liverpool

NUTS code: UK United Kingdom

Postal code: L24 8RF

Country: United Kingdom

Contact person: Carla Kelly

E-mail: [Carla.Kelly@Riverside.org.uk](mailto:Carla.Kelly@Riverside.org.uk)**Internet address(es):**Main address: <https://www.riverside.org.uk/>**I.3. Communication**

Additional information can be obtained from the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <http://redirect.transaxions.com/events/udu2V>**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Lone Worker Devices

Reference number: Lone Worker Devices SMT 2020

**II.1.2. Main CPV code**

35120000 Surveillance and security systems and devices

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Seeking to procure a lone worker solution to be used by Riverside employees whilst they are working alone or in dangerous or vulnerable situations. Looking at a wide variety of solutions

on offer including lone working devices, mobile applications, wearable tech etc to identify the most suitable for our colleagues. The solution should provide 24/7 monitoring and a secure and dependable link to an alarm receiving centre.

#### **II.1.5. Estimated total value**

Value excluding VAT: 900 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

#### **II.2.4. Description of the procurement**

The Riverside Group Ltd are seeking to procure a lone worker solution to be used by Riverside employees whilst they are working alone or in dangerous or vulnerable situations. Looking at a wide variety of solutions on offer including lone working devices, mobile applications, wearable tech etc to identify the most suitable for our colleagues. The solution should provide 24/7 monitoring and a secure and dependable link to an alarm receiving centre. It should also have two-way audio and GPS locating capabilities with solutions in place for colleagues working in remote areas with no mobile network signal. The solution should allow for alerts to be raised in case of an emergency and also for timed alerts to be set when colleagues are on scheduled visits with customers. A solution(s) is sought to suit a wide range of colleagues including those who lone work a majority of the time and those who only occasionally lone work.

A management portal is also required to manage the solutions allocated to colleagues, to maintain their emergency contact and escalation contact details and to obtain detailed reports required to monitor usage and compliance across Riverside. Reporting and analysis on the number of alerts, the causes of alerts and full audit trail of each alert raised is required. The system should have the capability to interface with other software, particularly Tableau software and should allow for a breakdown in the organisation hierarchy with restrictions on user access and permission levels.

We are looking for potential suppliers to register their interest to participate in a Soft Market Test to enable key business stakeholders to engage with suppliers operating in the lone worker solution market, and to gather information to help shape our requirements in advance of a formal tendering process. To register your interest please go to <http://redirect.transaxions.com/events/udu2V>.

#### **II.2.14. Additional information**

#### **II.3. Estimated date of publication of contract notice**

31/07/2021

### **Section IV: Procedure**

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#### **IV.1. Description**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **Section VI: Complementary information**

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**VI.3. Additional information**

**VI.5. Date of dispatch of this notice**

27/10/2020