

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:520609-2020:TEXT:EN:HTML>

**United Kingdom-Bridport: Financial and insurance services
2020/S 212-520609**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Ethecal Impact

Postal address: Somercote Burton Bradstock

Town: Bridport

NUTS code: UKK22 Dorset CC

Postal code: DT6 4QF

Country: United Kingdom

E-mail: r.hallewell@thetpa.uk

Telephone: +44 7443336197

Internet address(es):

Main address: <https://www.thetpa.uk/>

Address of the buyer profile: https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA42901

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Banking and Finance Framework

II.1.2) Main CPV code

66000000 Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description:

This framework seeks to create a procurement pathway for banking and other financial services. Framework services can be accessed by all public sector and third sector organisations as listed and linked from:

- <https://www.gov.uk/government/organisations>
- <https://www.charitychoice.co.uk/charities>
- https://en.wikipedia.org/wiki/List_of_NHS_trusts
- <https://www.thetpa.uk/access>

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 100 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

Banking Services
Lot No: 1

II.2.2) **Additional CPV code(s)**

66110000 Banking services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Banking services to include the provision of current accounts, borrowing, deposits, payment processing, investment advice and other services as detailed in the specification.

II.2.5) **Award criteria**

- Quality criterion - Name: Relevance / Weighting: 4
- Quality criterion - Name: Specification compliance / Weighting: 12
- Quality criterion - Name: Onboarding / Weighting: 2
- Quality criterion - Name: Continuity / Weighting: 4
- Quality criterion - Name: Account management / Weighting: 12
- Quality criterion - Name: Data management / Weighting: 4
- Quality criterion - Name: Data protection / Weighting: 2
- Price - Weighting: 60

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Merchant Services
Lot No: 2

II.2.2) **Additional CPV code(s)**

66110000 Banking services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Merchant services to process incoming card and alternative payments as well as associated hardware.

II.2.5) **Award criteria**

Quality criterion - Name: Relevance / Weighting: 4

Quality criterion - Name: Specification compliance / Weighting: 12

Quality criterion - Name: Onboarding / Weighting: 2

Quality criterion - Name: Continuity / Weighting: 4

Quality criterion - Name: Account management / Weighting: 12

Quality criterion - Name: Data management / Weighting: 4

Price - Weighting: 60

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Payment Gateway

Lot No: 3

II.2.2) **Additional CPV code(s)**

66170000 Financial consultancy, financial transaction processing and clearing-house services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

The provision of payment gateway services for processing inbound card and alternative payments.

II.2.5) **Award criteria**

Quality criterion - Name: Relevance / Weighting: 4

Quality criterion - Name: Specification compliance / Weighting: 12

Quality criterion - Name: Onboarding / Weighting: 2

Quality criterion - Name: Continuity / Weighting: 4

Quality criterion - Name: Account management / Weighting: 12

Quality criterion - Name: Data management / Weighting: 4

Quality criterion - Name: Data protection / Weighting: 2

Price - Weighting: 60

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Direct Debit Processing

Lot No: 4

II.2.2) **Additional CPV code(s)**

66170000 Financial consultancy, financial transaction processing and clearing-house services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Direct debit processing and management services.

II.2.5) **Award criteria**

Quality criterion - Name: Relevance / Weighting: 4

Quality criterion - Name: Specification compliance / Weighting: 12

Quality criterion - Name: Onboarding / Weighting: 2

Quality criterion - Name: Continuity / Weighting: 4

Quality criterion - Name: Account management / Weighting: 12

Quality criterion - Name: Data management / Weighting: 4

Quality criterion - Name: Data protection / Weighting: 2

Price - Weighting: 60

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

IVR and Call Masking

Lot No: 5

II.2.2) **Additional CPV code(s)**

66170000 Financial consultancy, financial transaction processing and clearing-house services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

This lot seeks solutions for accepting payments over the phone in both automated (IVR) and operator-staffed environments (call masking).

II.2.5) **Award criteria**

Quality criterion - Name: Relevance / Weighting: 4

Quality criterion - Name: Specification compliance / Weighting: 12

Quality criterion - Name: Onboarding / Weighting: 2

Quality criterion - Name: Continuity / Weighting: 4

Quality criterion - Name: Account management / Weighting: 12

Quality criterion - Name: Data management / Weighting: 4

Quality criterion - Name: Data protection / Weighting: 2

Price - Weighting: 60

II.2.11) **Information about options**

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

II.2) Description

II.2.1) Title:

Innovative Solutions

Lot No: 6

II.2.2) Additional CPV code(s)

66170000 Financial consultancy, financial transaction processing and clearing-house services

72222300 Information technology services

II.2.3) Place of performance

NUTS code: UK UNITED KINGDOM

II.2.4) Description of the procurement:

This lot seeks solutions that enable financial management and processes.

II.2.5) Award criteria

Quality criterion - Name: Relevance / Weighting: 4

Quality criterion - Name: Specification compliance / Weighting: 12

Quality criterion - Name: Onboarding / Weighting: 2

Quality criterion - Name: Continuity / Weighting: 4

Quality criterion - Name: Account management / Weighting: 12

Quality criterion - Name: Data management / Weighting: 4

Quality criterion - Name: Data protection / Weighting: 2

Price - Weighting: 60

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 169-410331](#)

IV.2.8) Information about termination of dynamic purchasing system

IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Banking Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Lloyds Banking Group

Postal address: 4th Floor, 10 Gresham Street

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: EC2V 7AE

Country: United Kingdom

Telephone: +44 7584150794

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 15 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 2

Title:

Merchant Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Lloyds Banking Group
Postal address: 25 Gresham Street
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: EC2V 7HN
Country: United Kingdom
Telephone: +44 7776671549
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Adyen UK Ltd
Postal address: 5th floor, 10 Hills Place
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: W1F 7SD
Country: United Kingdom
Telephone: +44 7504474705
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: AIB Merchant Services
Postal address: Block 6 Belfield Office Park, Clonskeagh
Town: Dublin 4
NUTS code: IE IRELAND
Country: Ireland
Telephone: +44 0353860225179
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 40 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 3

Title:

Payment Gateway

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Adyen UK Ltd
Postal address: 5th floor, 10 Hills Place
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: W1F 7SD
Country: United Kingdom
Telephone: +44 7504474705
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: AIB Merchant Services
Postal address: Block 6 Belfield Office Park, Clonskeagh
Town: Dublin 4
NUTS code: IE IRELAND
Country: Ireland
Telephone: +44 0353860225179
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 5 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 4

Title:

Direct Debit Processing

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: allpay Ltd
Postal address: Whitestone Business Park, Whitestone
Town: Hereford
NUTS code: UKG11 Herefordshire, County of
Postal code: HR1 3SE
Country: United Kingdom
Telephone: +44 1432852404
Fax: +44 8445578350
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 5 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 5

Title:

IVR and Call Masking

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: allpay Ltd

Postal address: Whitestone Business Park, Whitestone

Town: Hereford

NUTS code: UKG11 Herefordshire, County of

Postal code: HR1 3SE

Country: United Kingdom

Telephone: +44 1432852404

Fax: +44 8445578350

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GCI Network Solutions Ltd

Postal address: Global House, 2 Crofton Close

Town: Lincoln

NUTS code: UK UNITED KINGDOM

Postal code: LN3 4NT

Country: United Kingdom

Telephone: +44 7957162121

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 15 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 6

Title:

Innovative Solutions

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/10/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: New Social Economy Ltd

Postal address: 149 Foster Way

Town: Sheffield

NUTS code: UKE32 Sheffield

Postal code: S35 4GE

Country: United Kingdom

Telephone: +44 7530438932

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Bud

Postal address: 25b Vyner Street

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: E29DG

Country: United Kingdom

Telephone: +44 7525193141

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Invictus Ventures Ltd

Postal address: 27 Old Gloucester Street

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: WC1N 3AX

Country: United Kingdom

Telephone: +44 2073848932

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Equifax Ltd
Postal address: Capital House, 25 Chapel Street
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: NW1 5DS
Country: United Kingdom
Telephone: +44 2072983000
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 20 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

(MT Ref:220993)

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Public Procurement Review Service
Postal address: Cabinet Office, 70 Whitehall, SW1A 2AS
Town: London
Country: United Kingdom
E-mail: publicprocurementreview@cabinetoffice.gov.uk
Telephone: +44 3450103503
Internet address: <https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Public Procurement Review Service
Postal address: Cabinet Office, 70 Whitehall
Town: London
Postal code: SW1A 2AS
Country: United Kingdom
E-mail: publicprocurementreview@cabinetoffice.gov.uk
Telephone: +44 3450103503

VI.5) **Date of dispatch of this notice:**

26/10/2020