

520647-2026 - Competition

Spain – Computer facilities management services – Servicios de centro de operaciones de ciberseguridad 24x7 y centro de operaciones de red 24x7

OJ S 143/2026 28/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección de la Agencia Espacial Española

Email: mesa.contratacion@aee.gob.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de centro de operaciones de ciberseguridad 24x7 y centro de operaciones de red 24x7

Description: La finalidad de este contrato es obtener la prestación de servicios de ciberseguridad gestionada y monitorización continua de la ciberseguridad 24x7, así como de centro de operaciones de red 24x7. El objetivo general de este contrato es proporcionar a la AEE una capa de seguridad integral, centralizada y coordinada, basada en un servicio capaz de supervisar de forma continua los activos tecnológicos de la organización.

Procedure identifier: 843c6c53-b17c-44fc-bb83-f90b5ed74669

Internal identifier: 2026/00000063

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72514100 Facilities management services involving computer operation

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 488 392,19 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de centro de operaciones de ciberseguridad 24x7 y centro de operaciones de red 24x7

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Internal identifier: 2026/00000063

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72514100 Facilities management services involving computer operation

5.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Ver apartado 9 del Anexo 1 cuadro características del PCAP

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance

Description of selection criterion: Seguro de indemnización

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Medidas de gestión medioambiental

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificados de control de calidad expedidos por los institutos o servicios oficiales

Criterion: Subcontracting proportion

Description of selection criterion: Indicación de la parte del contrato que se pretende subcontratar

5.1.10. Award criteria

Criterion:

Type: Quality

Description: C1. Experiencia en la prestación de servicios SOC para organismos del Sector público sometidos al ENS en los últimos 5 años.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: C2.Experiencia en la prestación de servicios NOC para organismos del Sector público en los últimos 5 años.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: C3. Disponer de certificado de conformidad con el ENS en categoría alta..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2,5

Criterion:

Type: Quality

Description: C4. Adherencia a la Red Nacional de SOC del CNN-CERT en categoría oro..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2,5

Criterion:

Type: Quality

Description: C5. Horas adicionales de soporte operativo en remoto a los técnicos de sistemas de la AEE.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

Criterion:

Type: Quality

Description: C6.1.Calidad de la propuesta del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: C6.2.Calidad del plan de cobertura y actualización.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: C6.3.Calidad del plan de aseguramiento de la calidad y mejora continua del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: C7.1.Calidad del plan de asunción del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: C7.2. Calidad del plan de devolución del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=yzPF4XtkVvulzo3LHNPGcQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=yzPF4XtkVvulzo3LHNPGcQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 31/08/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 8 Months

Information about public opening:

Opening date: 31/08/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Telemático

Opening date: 08/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Telemático

Opening date: 31/08/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Telemático

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Protección de datos y materia de confidencialidad. Ver apartado 24 del cuadro de características del Anexo 1 del PCAP.

Electronic invoicing: Allowed

Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección de la Agencia Espacial Española - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: De acuerdo con la legislación vigente

8. Organisations

8.1. ORG-0001

Official name: Dirección de la Agencia Espacial Española

Registration number: 61616730205433

Registration number: Q4101008C

Town: Sevilla

Postcode: 41015

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

Contact point: Dirección de la Agencia Espacial Española

Email: mesa.contratacion@aee.gob.es

Telephone: 955877230

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=RXFb51aFpEHmnwcj%2BxbdTg%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Internet address: <https://www.hacienda.gob.es/es-ES/Areas%20Tematicas/Contratacion/TACRC/Paginas/Tribunal%20Administrativo%20Central%20de%20Recursos%20Contractuales.asp>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: e93679cd-451f-449b-8474-ff98964d5067 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 27/07/2026 11:12:48 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
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OJ S issue number: 143/2026
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