

**United Kingdom-Glasgow: Information technology services**  
**OJ S 212/2020 30/10/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Student Loans Company

Postal address: 100 Bothwell Street

Town: Glasgow

NUTS code: UKM82 Glasgow City

Postal code: G2 7JD

Country: United Kingdom

E-mail: [commercial@slc.co.uk](mailto:commercial@slc.co.uk)

Telephone: +44 1413062000

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/student-loans-company>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

CISO Support Services

Reference number: 2020-336

**II.1.2. Main CPV code**

72222300 Information technology services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Provision of services to support CISO requirements.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 270 000,00 GBP

**II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKM82 Glasgow City

Main site or place of performance: Glasgow City.

### **II.2.4. Description of the procurement**

Provision of services to support CISO for a period of up to 6-months.

### **II.2.5. Award criteria**

Quality criterion - Name: Ability to support services required by SLC in timescales necessary /

Weighting: 90

Price - Weighting: 10

### **II.2.11. Information about options**

Options: yes

Description of options:

Option to extend contract for a further 3-months from initial period.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority and in accordance with the strict conditions stated in the directive

Explanation:

The impact of being unable to recruit a permanent CISO due to the Covid-19 pandemic has had a major impact on the oversight of the BAU activity of SLC's security function. The services are required in order to support the integrity and security of SLC systems. An initial short term contract was put in place, the length of which was predicated on what was at the time believed to be a short-term requirement. The length of the current award is a direct result to support critical operations for SLC whilst we work to recruit a permanent Chief Information Security Officer. This has not been able to be carried out during the UK lockdown, and the pandemic has had a direct implication on the availability of necessarily specialised candidates. It has therefore been impossible for SLC to conduct a thorough and robust recruitment process for this role. Therefore, this contract shall be placed for the minimum amount of time required, which is 3-months with an option to extend for a further 3-month period should these vital services need to continue to support the finalisation of recruitment and onboarding of a suitable candidate.

The provision of a managed CISO service to support SLC's security function is a direct result of not being able to recruit, train, manage and support individuals on a permanent contract due to the Covid-19 pandemic.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 2020-336

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

09/06/2020

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Price WaterhouseCoopers LLP

National registration number: OC303525

Postal address: 1 Embankment Place

Town: London

NUTS code: UKI London

Postal code: WC2N 6RH

Country: United Kingdom

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 270 000,00 GBP

Total value of the contract/lot: 270 000,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=538084280>

Go reference: GO-20201027-PRO-17284285

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, Strand

Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**  
27/10/2020