

**United Kingdom-Glasgow: Information technology services**  
**OJ S 212/2020 30/10/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Student Loans Company

Postal address: 100 Bothwell Street

Town: Glasgow

NUTS code: UKM82 Glasgow City

Postal code: G2 7JD

Country: United Kingdom

E-mail: [commercial@slc.co.uk](mailto:commercial@slc.co.uk)

Telephone: +44 1413062000

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/student-loans-company>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Managed Cyber Defence Services

**II.1.2. Main CPV code**

72222300 Information technology services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Endpoint threat detection and response services to support home working arrangements.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 188 000,00 GBP

**II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKM82 Glasgow City

Main site or place of performance: Glasgow City.

### **II.2.4. Description of the procurement**

Provision of managed cyber defence service for a time period to support home working during Covid.

### **II.2.5. Award criteria**

Quality criterion - Name: Provision of SLC requirements within timescales / Weighting: 90

Price - Weighting: 10

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority and in accordance with the strict conditions stated in the directive

Explanation:

Due to the ongoing Covid-19 pandemic, without this service in place, SLC systems would continue to be vulnerable to attack from malicious sources via unsecured devices connecting to SLC networks. Staff and partner staff have to access networks through unsecure devices to ensure continuity of service provision. The licences, along with the managed security services will help to protect the integrity of customer and staff data during this time.

The requirement is for services and licences for cyber security defence to be provided and managed by a supplier due to ongoing restrictions caused by the Covid-19 pandemic. It has become clear that not only do SLC have the majority of staff working from home, but that this will continue until at least the end of 2020. Due to the volumes of people working at home across the UK and beyond, with a resultant increase in demand for devices to do so, this has necessitated the use of personal devices by a large number of SLC staff to access SLC systems. This, in turn, has further increased the cyber security implications for SLC. The Covid-19 pandemic provides consequences that could not have been predicted in relation to the volume of staff that would now require to Work from home. Given the business-criticality of this service, the licences and managed service are required for 4 months to support this unprecedented requirement for home working.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8.**

## **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 2020-471

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

14/07/2020

#### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Price Waterhouse Coopers

National registration number: OC303525

Postal address: Atria 1, 144 Morrison Street

Town: Edinburgh

NUTS code: UKM75 Edinburgh, City of

Postal code: EH3 8EX

Country: United Kingdom

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 188 000,00 GBP

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=538141366>

Go reference: GO-20201027-PRO-17284330

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

27/10/2020