

521886-2026 - Competition

Estonia – Software programming and consultancy services – Tarkvaraarendus koos hooldustööde, tehnilise toe ja arendusressursi hankimisega

OJ S 143/2026 28/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Riigi Kaitseinvesteeringute Keskus

Email: info@rkik.ee

Legal type of the buyer: Central government authority

Activity of the contracting authority: Defence

1.1. Buyer

Official name: Sihtasutus CR14

Email: info@cr14.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Tarkvaraarendus koos hooldustööde, tehnilise toe ja arendusressursi hankimisega

Description: Tarkvaraarendus koos hooldustööde, tehnilise toe ja arendusressursi hankimisega / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 57b8de73-94ec-4b58-a142-506183c6c4f6

Internal identifier: 311026-0000

Type of procedure: Restricted

The procedure is accelerated: no

Main features of the procedure: Dünaamilise hankesüsteemi piiratud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country: Estonia

Anywhere in the given country

Additional information: Eesti

2.1.2. Place of performance

Country: Estonia

Anywhere in the given country

Additional information: Eesti

2.1.2. Place of performance

Country: Estonia

Anywhere in the given country
Additional information: Eesti

2.1.2. Place of performance

Country: Estonia
Anywhere in the given country
Additional information: Eesti

2.1.3. Value

Estimated value excluding VAT: 20 000 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:
Maximum number of lots for which one tenderer can submit tenders: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Juba olemasolevate süsteemide tarkvara arendused (jätkuarendused) hankimine
Description: Juba olemasolevate süsteemide tarkvara arendused (jätkuarendused) hankimine.
Jätakuarenduste all mõistetakse tarkvarale eeskätt uute kliendispetsiifiliste funktsionaalsuste loomist või on tegu mittefunktsionaalsete nõuete tõttu tellitava arendusressursiga, mis ei ole tavapärane tarkvara hooldustegevus näiteks eeskätt infosüsteemi tarkvarakomponentide versiooniuuenduste kaudu (turbehaavatavuste lahendamine funktsionaalususi lisamata vms). /
Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 311026-0001

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country: Estonia
Anywhere in the given country
Additional information: Eesti

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 01/09/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Kaitseinvesteeringute Keskus

Organisation receiving requests to participate: Riigi Kaitseinvesteeringute Keskus

5.1. Lot: LOT-0002

Title: Juba olemasolevate süsteemide tarkvaraliste lahenduste hooldustööd koos tehnilise toe pakkumisega hankimine (sh tarkvara uuendused)

Description: Juba olemasolevate süsteemide tarkvaraliste lahenduste hooldustööd koos tehnilise toe pakkumisega hankimine. Hooldustööde all mõistetakse eeskätt tarkvaralahenduse värskendamist, näiteks infosüsteemis sisalduvate tarkvarakomponentide uuendamist turbehaavatavuste lahendamise eesmärgil või väiksemate hooldustegevuses lahendatavate paranduste tegemine tarkvarale. Tehnilise toe pakkumine hõlmab eeskätt teenustaseme reageerimisaegades ja kriitilisustasemetes tehnilise toe pakkumist, mis pakub sihipärase kasutamise võimekuse tarkvarale selle loodud funktsionaalsustes ja mittefunktsionaalsete nõuete tingimustes. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 311026-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country: Estonia

Anywhere in the given country

Additional information: Eesti

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 01/09/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Kaitseinvesteeringute Keskus

Organisation receiving requests to participate: Riigi Kaitseinvesteeringute Keskus

5.1. Lot: LOT-0003

Title: Täiesti uue tarkvaralise terviklahenduse hankimine

Description: Täiesti uue tarkvaralise terviklahenduse hankimine. Terviklahenduse pakkumise all mõistetakse eeskätt arendus- ja juurutuspakkumuse esitamist äri- ja kasutatavusanalüüsi nõuete pinnalt (vähemalt eelanalüüsi põhjal). Detailanalüüs võib sisalduda terviklahenduse pakkumuse skoobis, kui seotud hankes on selliselt nimetatud. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 311026-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country: Estonia

Anywhere in the given country

Additional information: Eesti

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 01/09/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Kaitseinvesteeringute Keskus

Organisation receiving requests to participate: Riigi Kaitseinvesteeringute Keskus

5.1. Lot: LOT-0004

Title: Konsultatsiooni teenuse hankimine (tehnilise lahenduse koostamine, tehniline dokumentatsioon jm)

Description: Konsultatsiooni teenuse hankimine (tehnilise lahenduse koostamine, tehniline dokumentatsioon jm). Konsultatsiooni all mõistetakse eeskätt äri- ja kasutatavuse analüüsi /tehnilise dokumentatsiooni koostamist, mis sisaldab näiteks protsesside kaardistamist, kasutuslugude ja nõuete kirjeldamist, kasutajaliidese (UI) prototüüpide loomist ja testimist, tulevase infosüsteemi arhitektuurilise pildi ja prototüübi loomist, andmete migratsiooniplaani loomist, sh andmete kvaliteedi, turvanõuete ja arhitektuuri määratlemine jne. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 311026-0004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country: Estonia

Anywhere in the given country

Additional information: Eesti

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 1 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10364984/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 01/09/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Kaitseinvesteeringute Keskus

Organisation receiving requests to participate: Riigi Kaitseinvesteeringute Keskus

8. Organisations

8.1. ORG-0001

Official name: Riigi Kaitseinvesteeringute Keskus

Registration number: 70009764

Postal address: Järve tn 34a

Town: Tallinn

Postcode: 11314

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: Tanel Salumaa

Email: info@rkik.ee

Telephone: +372 7170465

Internet address: <https://www.kaitseinvesteeringud.ee/>

Buyer profile: <https://www.kaitseinvesteeringud.ee/>

Roles of this organisation:

Buyer

Group leader

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Sihtasutus CR14

Registration number: 90015175

Postal address: Rävala pst 14

Town: Tallinn

Postcode: 10143

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia
Contact point: Tanel Salumaa
Email: info@cr14.ee
Telephone: +372 7170465
Internet address: <https://www.cr14.ee/et/>
Buyer profile: <https://www.cr14.ee/et/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Riigihangete vaidlustuskomisjon
Registration number: 1000123
Postal address: Tartu mnt 85
Town: Tallinn
Postcode: 10115
Country subdivision (NUTS): Extra-Region NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0004

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Region NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1017a836-95d3-4786-8d31-145ec719a72e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 27/07/2026 13:22:46 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
Notice dispatch date (eSender): 27/07/2026 13:30:01 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
Languages in which this notice is officially available: Estonian
Notice publication number: 521886-2026
OJ S issue number: 143/2026
Publication date: 28/07/2026