

**Norway-Sortland: Data services**  
**OJ S 184/2022 23/09/2022**  
**Contract notice**  
**Services**

**Legal Basis:**  
Directive 2014/24/EU

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## Section I: Contracting authority

### I.1. Name and addresses

Official name: Mattilsynet  
National registration number: 985399077  
Postal address: Postboks 454  
Town: SORTLAND  
NUTS code: NO Norge  
Postal code: 8401  
Country: Norway  
Contact person: Kjell Hermo  
E-mail: [kjell.hermo@mattilsynet.no](mailto:kjell.hermo@mattilsynet.no)  
Telephone: +47 94506536  
Fax: +47 23217001  
**Internet address(es):**  
Main address: <https://permalink.mercell.com/183810238.aspx>  
Address of the buyer profile: <http://www.mattilsynet.no/>

### I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/183810238.aspx>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/183810238.aspx>

### I.4. Type of the contracting authority

National or federal agency/office

### I.5. Main activity

General public services

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## Section II: Object

### II.1. Scope of the procurement

#### II.1.1. Title

Response agreement for IKT incidents, new call for tenders

#### II.1.2. Main CPV code

72300000 Data services

#### II.1.3. Type of contract

Services

#### **II.1.4. Short description**

The Norwegian Food Safety Authority would like to enter into an ongoing service agreement for the purchase of response services related to ICT incidents.

#### **II.1.5. Estimated total value**

Value excluding VAT: 35 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72212732 Data security software development services, 72400000 Internet services, 72600000 Computer support and consultancy services

#### **II.2.3. Place of performance**

NUTS code: NO08 Oslo og Viken

#### **II.2.4. Description of the procurement**

Incident management is a process to identify and respond to an ICT security incident. An ICT security incident has occurred if an actor has had unwanted access to one or more information systems - or there is a suspicion that someone has obtained such unwanted access - with the intention of obtaining access to sensitive information, or to destroy, damage, or change information on the systems with regards to confidentiality, authenticity, integrity, and/or availability.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 35 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Automatic extensions for 1 year at a time, to a total contract period of 6 years.

See the tender documentation.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Tenderers are asked to state any additional services in the price offer.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## Section III: Legal, economic, financial and technical information

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### III.1. Conditions for participation

#### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:  
see the tender documentation

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/10/2022 Local time: 10:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 09/12/2022

#### IV.2.7. Conditions for opening of tenders

Date: 20/10/2022 Local time: 10:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic invoicing will be accepted

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Oslo Tingrett

Town: Oslo

Country: Norway

**VI.5. Date of dispatch of this notice**

19/09/2022