

Netherlands-Amsterdam: Software maintenance and repair services
OJ S 228/2018 27/11/2018
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: GVB

National registration number: 34259721

Postal address: Arlandaweg 106

Town: Amsterdam

NUTS code: NL Nederland

Postal code: 1043 HP

Country: Netherlands

Contact person: Daniel Breuker

E-mail: daniel.breuker@gvb.nl

Telephone: +31 204606060

Internet address(es):

Main address: <http://www.gvb.nl>

Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=109130>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=109130>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

EUA Applicatiebeheer en -onderhoud Planningsketen Quintiq GVB

Reference number: 2018-44

II.1.2. Main CPV code

72267000 Software maintenance and repair services

II.1.3. Type of contract

Services

II.1.4. Short description

De opdracht betreft het in beheer nemen en houden van de Planningsketen Quintiq. De keten bestaat uit een aantal Quintiq applicaties, enkele gerelateerde systemen en de interfaces daartussen (zie onderstaande tabel).

Centraal in de dienstverlening staat het op een betrouwbare en kosteneffectieve wijze de applicaties van de planningsketen Quintiq beschikbaar te stellen aan de gebruikers binnen de GVB organisatie, met inachtneming van de vastgelegde en beoogde service levels.

II.1.5. Estimated total value

Value excluding VAT: 2 000 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: NL Nederland

II.2.4. Description of the procurement

De werkzaamheden betreffen software onderhoud (bugfixes en changes), releasewerkzaamheden en 3e-lijns support. De werkzaamheden worden voornamelijk remote uitgevoerd en indien nodig on-site.

Op basis van de historische informatie zal direct na gunning, 75 % van het aantal uren voor Incident Management (IM), Vragen Verzoeken en Voorstellen (VVV) en Release Management (RM) voor het eerste jaar worden afgenomen. Partijen treden elk jaar in het vierde kwartaal in overleg voor de vaststelling van het budget en minimaal aantal af te nemen uren voor het volgende jaar.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Kwaliteit / Weighting: 60

Price - Weighting: 40

II.2.6. Estimated value

Value excluding VAT: 2 000 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

5 x 12 maanden

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Zie aanbestedingsleidraad

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Zie aanbestedingsleidraad

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4. Objective rules and criteria for participation

List and brief description of rules and criteria:

Zie aanbestedingsleidraad

III.1.6. Deposits and guarantees required

n.v.t.

III.1.7. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Zie aanbestedingsleidraad

III.1.8. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Zie aanbestedingsleidraad

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Zie aanbestedingsleidraad

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/01/2019 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders
Date: 14/01/2019 Local time: 9:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Zie aanbestedingsleidraad

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Amsterdam

Town: Amsterdam

Country: Netherlands

VI.4.2. Body responsible for mediation procedures

Official name: Rechtbank Amsterdam

Town: Amsterdam

Country: Netherlands

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Zie aanbestedingsleidraad

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Rechtbank Amsterdam

Town: Amsterdam

Country: Netherlands

VI.5. Date of dispatch of this notice

22/11/2018