

France-Sarcelles: IP telephone services
OJ S 229/2018 28/11/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Agence nationale pour chèques-vacances

Postal address: 36 boulevard Henri Bergson

Town: Sarcelles Cedex

NUTS code: FR108 Val-d'Oise

Postal code: 95201

Country: France

Contact person: Xavier Boisson

E-mail: pam@ancv.fr

Telephone: +33 134295356

Internet address(es):

Main address: <http://www.ancv.com>

Address of the buyer profile: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2018_A8gOIRerMh

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Location de serveur vocal interactif pour les appels téléphoniques des clients de l'ANCV (SVI)

Reference number: 2018-08

II.1.2. Main CPV code

64215000 IP telephone services

II.1.3. Type of contract

Services

II.1.4. Short description

Location de serveur vocal interactif pour les appels téléphoniques des clients de l'ANCV (SVI).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 251 077,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

64215000 IP telephone services, 48512000 Interactive voice response software package

II.2.3. Place of performance

NUTS code: FR108 Val-d'Oise

II.2.4. Description of the procurement

Location de serveur vocal interactif pour les appels téléphoniques des clients de l'ANCV (SVI).

II.2.5. Award criteria

Quality criterion - Name: Qualité de la solution proposée / Weighting: 40

Quality criterion - Name: Qualité des prestations / Weighting: 20

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 096-219264](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2018-06

Title:

Location de serveur vocal interactif pour les appels téléphoniques des clients de l'ANCV (SVI)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/11/2018

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TLM COM

National registration number: 41757125400032

Postal address: immeuble Atria +, 2 rue du Centre

Town: Noisy-le-Grand

NUTS code: FR106 Seine-Saint-Denis

Postal code: 93160

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 450 000,00 EUR

Total value of the contract/lot: 251 077,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Cergy-Pontoise

Postal address: 2-4 boulevard de l'Hautil, BP 30322

Town: Cergy-Pontoise

Postal code: 95027

Country: France

E-mail: greffe.ta-cergy-pontoise@juradm.fr

Telephone: +33 130173400

Fax: +33 130173459

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Greffe du tribunal administratif de Cergy-Pontoise

Postal address: 2-4 boulevard de l'Hautil, BP 30322

Town: Cergy-Pontoise

Postal code: 95027

Country: France

E-mail: greffe.ta-cergy-pontoise@juradm.fr

Telephone: +33 130173400

Fax: +33 130173459

VI.5. Date of dispatch of this notice

23/11/2018