

**United Kingdom-Leeds: Health and social work services**  
**OJ S 214/2019 06/11/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Leeds Clinical Commissioning Group

National registration number: 15 F

Postal address: Suites 2-4 WIRA House

Town: Leeds

NUTS code: UKE42 Leeds

Postal code: LS16 6EB

Country: United Kingdom

E-mail: [leedsccg.procurement@nhs.net](mailto:leedsccg.procurement@nhs.net)

**Internet address(es):**

Main address: [www.leedsccg.nhs.uk](http://www.leedsccg.nhs.uk)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Community Chronic Pain Service

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

For the provision of community chronic pain services across the city of Leeds. Chronic pain is defined as pain that lasts for more than 12 weeks. Approximately 18 % of the population are currently affected by moderate to severe chronic pain. It has a considerable impact on quality of life, resulting in significant suffering and disability. While in many cases it is accepted that a cure is unlikely, the impact on quality of life, mood and function can be significantly reduced by appropriate measures. Chronic pain not only has an impact on affected individuals and their families, it also has substantial economic costs.

Whilst a proportion of patients will require specialist secondary and tertiary care pain services, the majority of patients are able to be managed in the community or primary care.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 250 000,00 GBP

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKE42 Leeds

### **II.2.4. Description of the procurement**

The service model focuses on shifting care from hospital setting into the community not just for the management of acute pathways, but also in order to ensure that:

- high quality and personalized health services are brought closer to patients,
- patients receive assessment and management at an earlier stage, so that symptoms and functional impairment are identified and effectively managed before they worsen unnecessarily,
- patients requiring more specialist interventions are identified at an earlier stage and referred into hospital providers as appropriate. The service will ensure:
  - shorter waiting times for patients to receive effective pain management planning and implementation,
  - increased patient involvement in pain management planning and implementation,
  - improved patient reported outcomes encompassing:
    - reducing impact of pain;
    - increased confidence;
    - reduced impairment.

The principle aims of the service are to:

- place patients in an active personal pain management plan at an earlier stage from commencement of chronic pain symptoms, in order to deliver the locally defined outcomes as set out in Schedule 2, Section 2.2 within the contract particulars,
- to work in an integrated way with local secondary care specialist pain management services, as set out in the Leeds Chronic Pain Pathway,
- provide treatments based upon current best evidence and practice which will ensure patients receive the best available advice and care,
- provide support, advice and information to GP practices in managing as much care as possible in a primary care setting, subject to capacity and skills, by reducing referrals to secondary care, and only referring patients who require complex interventions or advice into secondary care,
- offer patients a choice of locations and appointment times, ensuring equitable timely and appropriate access,
- ensure that patients are seen and treated in a safe environment, most appropriate to their care needs,
- provide best value for money, delivering effective and sustainable use of resources.

The service will deliver 4 000 first outpatient appointments per year, in which to conduct initial assessments. Of those it is anticipated that a minimum of 80 % of patients will agree an individual personal pain management plan.

The contract intended to be offered to the successful bidder at the end of this procurement will be for a duration of 3 years, which is intended to run from 1.10.2019 until 30.9.2022 with the option to extend for up to 2 years, subject to review and agreement between the commissioner and service provider (subject to any restrictions placed nationally by NHS England or the Department of Health).

As advertised, the anticipated, maximum total contract value in year 1 will be 650 000 GBP, of which:

— 5 % (32 500 GBP) will be subject to achievement of the outcomes listed in Schedule 4 E of the contract particulars,

— 1,25 % (8 125 GBP) will be subject to achievement of CQUIN requirement in Schedule 4 D of the Contract Particulars (yet to be determined).

Commissioners will review the annual contract value from year 2 onwards in discussion with the provider based on National NHS tariff guidance.

#### **II.2.5. Award criteria**

Quality criterion - Name: The service delivery model / Weighting: 8 %

Quality criterion - Name: The pathway complex needs / Weighting: 16 %

Quality criterion - Name: Mobilisation / Weighting: 12 %

Quality criterion - Name: Inequalities / Weighting: 4 %

Quality criterion - Name: Patient centred care / Weighting: 4 %

Quality criterion - Name: Clinical governance processes and incident reporting / Weighting: 8 %

Quality criterion - Name: Workforce / Weighting: 16 %

Quality criterion - Name: IM&T / Weighting: 4 %

Quality criterion - Name: Service locations / Weighting: 8 %

Quality criterion - Name: Interviews and presentation / Weighting: 20 %

Price - Weighting: 0

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'. As such, the procurement of the services is being run as a bespoke, single-stage application process akin to the open procedure. NHS Leeds CCG does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 services.

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 075-178494](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Lot No:** 1

**Title:**

NHS Leeds Community Chronic Pain Service

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

10/10/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Leeds Community Healthcare NHS Trust

Postal address: First Floor, Stockdale House, Headingley Park, Victoria Road

Town: Leeds

NUTS code: UKE42 Leeds

Postal code: LS6 1PT

Country: United Kingdom

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 3 250 000,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

##### **VI.4.2.**

**Body responsible for mediation procedures**

Official name: High Court  
Postal address: The Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: High Court  
Postal address: Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

01/11/2019