

Belgium-Charleroi: Systems and technical consultancy services
OJ S 168/2023 01/09/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Igretec

National registration number: 0201.741.786_22228

Postal address: boulevard Mayence, 1

Town: Charleroi

NUTS code: BE32B Arr. Charleroi

Postal code: 6000

Country: Belgium

Contact person: Didier Depretz

E-mail: achats@igretec.com

Telephone: +32 71202919

Internet address(es):

Main address: <http://www.igretec.com>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=493179>

I.4. Type of the contracting authority

Other type: Intercommunale

I.5. Main activity

Other activity: Bureau d'études & Développement économique

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Marché de services ayant pour objet la mise en place du cadre de référence ITIL4 dans le domaine de la gestion des services IT afin d'intégrer le support informatique et les besoins propres du Pouvoir Adjudicateur par le biais d'un ensemble de pratiques systématiques en y incluant la mise en place d'une solution ITSM.

Reference number: Igretec-2023-034-F02_0-F03_0

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Marché de services ayant pour objet la mise en place du cadre de référence ITIL4 dans le domaine de la gestion des services IT afin d'intégrer le support informatique et les besoins propres du Pouvoir Adjudicateur par le biais d'un ensemble de pratiques systématiques en y incluant la mise en place d'une solution ITSM.

Le contenu du marché et son contexte général d'exécution sont développés dans la partie technique du cahier des charges.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 228 780,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: BE32B Arr. Charleroi

II.2.4. Description of the procurement

Marché de services ayant pour objet la mise en place du cadre de référence ITIL4 dans le domaine de la gestion des services IT afin d'intégrer le support informatique et les besoins propres du Pouvoir Adjudicateur par le biais d'un ensemble de pratiques systématiques en y incluant la mise en place d'une solution ITSM.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 081-245703](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/07/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mielabelo SRL

National registration number: 0860593304

Postal address: Boulevard Dolez 23

Town: Mons

NUTS code: BE323 Arr. Mons

Postal code: 7000

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 228 780,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat

Postal address: Rue de la Science, 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

Telephone: +32 22349611

VI.5. Date of dispatch of this notice

28/08/2023