

526310-2026 - Competition

Switzerland – Software supply services – Integration of a Multi-Category E-Shop System

OJ S 145/2026 30/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Flughafen Zürich AG - Zentraler Einkauf

Email: milena.jakupi@zurich-airport.com

Activity of the contracting entity: Airport-related activities

2. Procedure

2.1. Procedure

Title: Integration of a Multi-Category E-Shop System

Description: At Zurich Airport, a wide range of products is required for various operational areas. To enable their future procurement in a digital and efficient manner, a powerful and flexibly scalable online shop provided by a supplier is to be integrated with our SAP S/4HANA system via an OCI interface. Experienced service providers are sought to technically and organisationally integrate, configure, customise, support and further develop an existing multi-category online shop with OCI connectivity. The objective is to conclude a framework agreement with the two highest-ranked bidders according to the award criteria for a term of five years, establishing a long-term partnership in the field of procurement and OCI-based e-shop services.

Procedure identifier: 6110e0ff-ce1e-434e-8df8-49ab47eb9914

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

2.1.2. Place of performance

Town: Zürich Flughafen

Postcode: 8058

Country subdivision (NUTS): Zürich (CH040)

Country: Switzerland

2.1.4. General information

Additional information: Other requirements For the evaluation of tenders, all bidders shall calculate and submit their prices based on the current online shop prices valid on the fixed reference date of 23 September 2026. This reference date is binding and shall be applied equally by all bidders. Only bidders with the highest likelihood of being awarded the contract based on the first two award criteria will be invited to participate in the Proof of Concept (PoC) phase (shortlist). The PoC will take place between 19 October 2026 and 30 October 2026. The demonstration shop must be available no later than the tender submission deadline and remain accessible throughout the entire PoC period. A supplier presentation will subsequently

be held with the shortlisted bidders. The contracting authority reserves the right to exclude incomplete tenders from the procurement procedure.

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Integration of a Multi-Category E-Shop System

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

5.1.2. Place of performance

Town: Zürich Flughafen

Postcode: 8058

Country subdivision (NUTS): Zürich (CH040)

Country: Switzerland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Copilot said: The contract may be extended by one additional year at a time, up to a maximum total extension period of two years.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: The award criteria are defined in the documentation.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/de/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Allowed

Address for submission: <https://www.simap.ch/de/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 28/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Further details in the official publication on simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Further details in the official publication on simap.ch

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif fédéral

Information about review deadlines: Instructions on legal remedies In accordance with Article 56 paragraph 1 of the Public Procurement Act (PPA), a written appeal against this decision can be lodged with the Federal Administrative Court, P.O. Box, 9023 St. Gallen, Switzerland, within 20 days of notification. Any appeal is to be submitted in duplicate and must include what is being sought, the grounds for appeal, evidence and the signature of the person lodging the appeal or his or her representative. A copy of this decision and available evidence must be included. The provisions of the Administrative Procedure Act (APA) on legal holidays do not apply in accordance with Article 56 paragraph 2 of the PPA.

8. Organisations

8.1. ORG-0001

Official name: Flughafen Zürich AG - Zentraler Einkauf
Registration number: 9afb7645-ae02-471d-ae58-fa8ab1d39db1
Postal address: Postfach
Town: Zürich-Flughafen
Postcode: 8058
Country subdivision (NUTS): Zürich (CH040)
Country: Switzerland
Email: milena.jakupi@zurich-airport.com
Telephone: +41438160991

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal administratif fédéral
Registration number: BVGER
Postal address: Postfach
Town: St. Gallen
Postcode: 9023
Country subdivision (NUTS): St. Gallen (CH055)
Country: Switzerland
Email: info@bvger.admin.ch
Telephone: +41584652626
Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch
Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

Notice information

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