

526580-2026 - Competition

Portugal – Collection agency services – Aquisição de serviços de gestão de pagamentos por meios eletrónicos no portal de serviços do Governo Regional Simplifica e demais sistemas do GRM (Multibanco Real Time, cartão de débito/crédito, MB Way e TPA em utilização, Google Pay e Apple Pay)

OJ S 145/2026 30/07/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Agência de Inovação e Modernização da Região Autónoma da Madeira, IP-RAM

Email: aim@madeira.gov.pt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Aquisição de serviços de gestão de pagamentos por meios eletrónicos no portal de serviços do Governo Regional Simplifica e demais sistemas do GRM (Multibanco Real Time, cartão de débito/crédito, MB Way e TPA em utilização, Google Pay e Apple Pay)

Description: Aquisição de serviços de gestão de pagamentos por meios eletrónicos no portal de serviços do Governo Regional Simplifica e demais sistemas do GRM (Multibanco Real Time, cartão de débito/crédito, MB Way e TPA em utilização, Google Pay e Apple Pay)

Procedure identifier: e0bba389-0c7e-4191-b907-99d0086775a4

Internal identifier: CPI n.º 6/AIM/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: As mencionadas nas peças do procedimento.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

2.1.2. Place of performance

Town: Freguesia de Sé (Funchal)

Country subdivision (NUTS): Região Autónoma da Madeira (PT300)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 4 320 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0000

Title: Aquisição de serviços de gestão de pagamentos por meios eletrónicos no portal de serviços do Governo Regional Simplifica e demais sistemas do GRM (Multibanco Real Time, cartão de débito/crédito, MB Way e TPA em utilização, Google Pay e Apple Pay)

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Internal identifier: CPI n.º 6/AIM/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Town: Freguesia de Sé (Funchal)

Country subdivision (NUTS): Região Autónoma da Madeira (PT300)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 4 320 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Outros
Description: Fator Integração e Transição (FI)
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 35

Criterion:

Type: Quality
Name: Outros
Description: Fator Suporte Operacional (FS)
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 15

Criterion:

Type: Quality
Name: Outros
Description: Fator Valias Acrescidas do Serviço (FV)
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 10

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese
Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTEyNTQwMw

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://www.acingov.pt>
Languages in which tenders or requests to participate may be submitted: Portuguese
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Variants: Not allowed
Description of the financial guarantee: O valor da caução é de 2.00% do preço contratual.
Deadline for receipt of tenders: 27/08/2026 17:00:59 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: As mencionadas nas peças do procedimento
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no
Financial arrangement: As mencionadas nas peças do procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Agência de Inovação e Modernização da Região Autónoma da Madeira, IP-RAM

Information about review deadlines: cf. disposto no n.º 1 do art.º 198.º do Código do Procedimento Administrativo

8. Organisations

8.1. ORG-0001

Official name: Agência de Inovação e Modernização da Região Autónoma da Madeira, IP-RAM

Registration number: 517252481

Department: Unidade de Apoio Jurídico, de Recursos Humanos e de Contratação Pública

Postal address: Avenida Arriaga, 42-B, 3.º andar - S - 3.2, Edifício Arriaga

Town: Funchal

Postcode: 9000-064

Country subdivision (NUTS): Região Autónoma da Madeira (PT300)

Country: Portugal

Contact point: Unidade de Apoio Jurídico, de Recursos Humanos e de Contratação Pública

Email: aim@madeira.gov.pt

Telephone: 291212222

Fax: 291212222

Internet address: <https://lojacidadao.madeira.gov.pt>

Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Contact point: Ponto de contacto

Email: 2serie@diariodarepublica.pt

Telephone: +351 217810870

Fax: +351 213945716

Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: aa0a315f-2b14-4737-9927-851fac12d5bd - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 28/07/2026 10:44:11 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: Portuguese
Notice publication number: 526580-2026
OJ S issue number: 145/2026
Publication date: 30/07/2026