

526686-2026 - Result

Sweden – IT services: consulting, software development, Internet and support – Specifik Upphandling UX-konsulter till regionens AI-assistenter, KS
OJ S 145/2026 30/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Region Stockholm - Serviceförvaltningen

Email: ida.paldan@regionstockholm.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Specifik Upphandling UX-konsulter till regionens AI-assistenter, KS

Description: Uppdraget avser att stärka utvecklingen av regionens AI-assistenter genom att tillföra UX-kompetens i form av externa konsulter. Konsult(er) ska arbeta med användarcentrerad design, inklusive framtagning av gränssnitt, designförslag och stöd till utvecklingsteam. Arbetet sker i nära samverkan med verksamhet och syftar till att förbättra användbarhet, tillgänglighet och upplevelse i digitala tjänster.

Procedure identifier: b2fe435e-35ba-42ea-a0cc-27400df77a7a

Previous notice: 1bdcfaaf-8f84-421b-ae23-f47ccbeb7840-01

Internal identifier: K 2026-3878

Type of procedure: Other multiple stage procedure

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Sweden

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 800 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Specifik Upphandling UX-konsulter till regionens AI-assistenter, KS

Description: Uppdraget avser att stärka utvecklingen av regionens AI-assistenter genom att tillföra UX-kompetens i form av externa konsulter. Konsult(er) ska arbeta med användarcentrerad design, inklusive framtagning av gränssnitt, designförslag och stöd till utvecklingsteam. Arbetet sker i nära samverkan med verksamhet och syftar till att förbättra användbarhet, tillgänglighet och upplevelse i digitala tjänster.
Internal identifier: K 2026-3878

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Sweden

Anywhere in the given country

5.1.3. Estimated duration

Start date: 16/06/2026

Duration end date: 30/11/2026

5.1.5. Value

Estimated value excluding VAT: 800 000,00 SEK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Name: Anbudspris

Description: Viktat anbudspris

Criterion:

Type: Quality

Name: Mervärden

Description: Genomförandebeskrivning 250 000 kr Möjlighet till expertis 150 000 kr Elektronisk genomgång 400 000 kr

Description of the method to be used if weighting cannot be expressed by criteria: Anbudspris-mervärdesavdrag = utvärderat pris

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Enligt LOU.

Organisation signing the contract: Region Stockholm - Serviceförvaltningen

6. Results

Value of all contracts awarded in this notice: 680 000,00 SEK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Ernst & Young Aktiebolag

Tender:

Tender identifier: EY Anbudssvar

Identifier of lot or group of lots: LOT-0000

Value of the tender: 680 000,00 SEK

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: -

Title: Specifik upphandling-Ernst & Young Aktiebolag

Date on which the winner was chosen: 07/07/2026

Date of the conclusion of the contract: 28/07/2026

Organisation signing the contract: Region Stockholm - Serviceförvaltningen

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Fröjd Interactive AB

Tender:

Tender identifier: UXAI

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Pro4u AB

Tender:

Tender identifier: Pro4u anbudssvar DIS UX-konsulter till regionens AI-assistenter, KS - K 2026-3878

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Redpill Linpro AB

Tender:

Tender identifier: RL - UX AI

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no
Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Tieto AB

Tender:

Tender identifier: Tieto - UX-konsulter till regionens AI-assistenten

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Accenture AB

Tender:

Tender identifier: SE_HH_UX-AI-Ass-KS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Zington AB

Tender:

Tender identifier: Emma Wik UX Region Stockholm

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Sigma Technology IT Group AB

Tender:

Tender identifier: K 2026-3878

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

Non-winning tenderers

:

Official name: Aqilea Norden AB

Tender:

Tender identifier: Aqilea anbud_UX konsulter, AI assistenter_K2026.3878

Identifier of lot or group of lots: LOT-0000

Value of the tender: 0,00 SEK

The tender was ranked: no

Subcontracting: Not yet known

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 9

8. Organisations

8.1. ORG-0001

Official name: Region Stockholm - Serviceförvaltningen

Registration number: 2321000016

Department: Upphandling

Postal address: Box 30215

Town: STOCKHOLM

Postcode: 10425

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Ida Paldán

Email: ida.paldan@regionstockholm.se

Telephone: 08-123 100 00

Internet address: <http://www.sll.se>

Roles of this organisation:

Buyer

Organisation signing the contract

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742

Town: Stockholm

Postcode: 115 76

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: forvaltningsrattenistockholm@dom.se

Telephone: 08-561 680 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-stockholm/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Fröjd Interactive AB

Size of the economic operator: Micro, small, or medium

Registration number: 5567120232

Department: Operations

Postal address: Grev Turegatan 1

Town: Stockholm

Postcode: 114 46

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Emmilie Ruthér

Email: emmilie.ruther@frojd.se

Telephone: 0728708041

Roles of this organisation:

Tenderer

8.1. ORG-0004

Official name: Pro4u AB

Size of the economic operator: Micro, small, or medium

Registration number: 5565906897

Department: Försäljning

Postal address: Kungsgatan 37, Plan 8

Town: STOCKHOLM

Postcode: 11156

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Fredrik Hagelin

Email: fredrik.hagelin@pro4u.se

Telephone: 070-7333119

Roles of this organisation:

Tenderer

8.1. ORG-0005

Official name: Redpill Linpro AB

Size of the economic operator: Micro, small, or medium

Registration number: 5566410576

Department: Försäljning

Postal address: Wallingatan 33, 2tr

Town: STOCKHOLM

Postcode: 11124

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Tony Nicolaides

Email: kammarkollegiet@redpill-linpro.com

Telephone: 08-209500

Roles of this organisation:

Tenderer

8.1. ORG-0006

Official name: Tieto AB

Size of the economic operator: Micro, small, or medium

Registration number: 5594359001

Department: Försäljning

Postal address: Box 3069

Town: SOLNA

Postcode: 16903

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Cecilia Klinth

Email: avrop-vso@tietoevery.com

Telephone: 010-4810000

Roles of this organisation:

Tenderer

8.1. ORG-0007

Official name: Accenture AB

Size of the economic operator: Micro, small, or medium

Registration number: 5566080668

Department: H&PS Client Service Group

Postal address: Box 12502

Town: STOCKHOLM

Postcode: 10229

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Hanna Törnqvist

Email: avrop.hps@accenture.com

Telephone: 08-4513000

Roles of this organisation:

Tenderer

8.1. ORG-0008

Official name: Zington AB

Size of the economic operator: Micro, small, or medium

Registration number: 5566517131

Department: Försäljning

Postal address: Birger Jarlsgatan 9, 2 tr

Town: STOCKHOLM

Postcode: 11145

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Anders Eng

Email: forsaljning@vasscompany.com

Telephone: 08-4066800

Roles of this organisation:

Tenderer

8.1. ORG-0009

Official name: Sigma Technology IT Group AB

Size of the economic operator: Micro, small, or medium

Registration number: 5593512402

Department: Försäljning

Postal address: Lindholmspiren 9

Town: GÖTEBORG

Postcode: 41756

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Charlotte Augustsson

Email: public.sales@sigmatechnology.com

Roles of this organisation:

Tenderer

8.1. ORG-0010

Official name: Aqilea Norden AB

Size of the economic operator: Micro, small, or medium

Registration number: 5568689219

Department: Försäljning
Postal address: c/o Aqilea AB, FREDSBORGSGATAN 24
Town: STOCKHOLM
Postcode: 11743
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden
Contact point: Christian Kock
Email: offentligmarknad@soltia.com
Telephone: 08-6058200

Roles of this organisation:

Tenderer

8.1. ORG-0011

Official name: Ernst & Young Aktiebolag
Size of the economic operator: Micro, small, or medium
Registration number: 5560535873
Department: Advisory Services
Postal address: Box 7850
Town: STOCKHOLM
Postcode: 10399
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden
Contact point: Linda Andersson
Email: avrop@se.ey.com
Telephone: 08-52059000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 1bdcfaaf-8f84-421b-ae23-f47ccbeb7840 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 28/07/2026 13:11:46 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 28/07/2026 13:11:48 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: Swedish
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