

United Kingdom-Selkirk: Customer Relation Management software package
OJ S 215/2019 07/11/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Scottish Borders Housing Association

Postal address: South Bridge House, Whinfield Road

Town: Selkirk

NUTS code: UKM91 Scottish Borders

Postal code: TD7 5DT

Country: United Kingdom

E-mail: enquiries@sbha.org.uk

Telephone: +44 1750724444

Fax: +44 1750724445

Internet address(es):

Main address: <http://www.sbha.org.uk>

Address of the buyer profile: https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11442

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CRM, EDMS, Self Service and Mobile Working Solution

II.1.2. Main CPV code

48445000 Customer Relation Management software package

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 220 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKM91 Scottish Borders

Main site or place of performance: Selkirk.

II.2.4. Description of the procurement

Provision of services to implement systems.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

14/11/2014

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Documotive Ltd

Postal address: Douglas House, i Emmanuel Court

Town: Sutton Coldfield

NUTS code: UK United Kingdom

Postal code: B73 6AZ

Country: United Kingdom

Telephone: +44 7827772624

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Lowest offer: 185 000,00 GBP / Highest offer: 220 000,00 GBP taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

(SC Ref:603432)

VI.4. Procedures for review

VI.4.1. Review body

Official name: Scottish Borders Housing Association

Postal address: South Bridge House, Whinfield Road

Town: Selkirk

Postal code: TD7 5DT

Country: United Kingdom

Telephone: +44 1750724444

Fax: +44 1750724445

Internet address: <http://www.sbha.org.uk>

VI.5. Date of dispatch of this notice

06/11/2019