

France-Aix-en-Provence: Customer services
OJ S 168/2023 01/09/2023
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Société Française des Habitations Economiques (13)

Postal address: 1175 petite route des Milles CS 40650

Town: Aix en Provence Cedex 4

NUTS code: FR France

Postal code: 13547

Country: France

E-mail: mickael.seropian@groupe-arcade.com

Telephone: +33 413570466

Internet address(es):

Main address: <http://www.sfhe.fr>

Address of the buyer profile: <https://www.marches-securises.fr>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.marches-securises.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.marches-securises.fr>

I.4. Type of the contracting authority

Other type: SA HLM

I.5. Main activity

Other activity: Bailleur social

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Mise à disposition d'un plateau téléphonique et des ressources associées pour un centre de relation clientèle pour le patrimoine de la SFHE

II.1.2. Main CPV code

79342300 Customer services

II.1.3. Type of contract

Services

II.1.4. Short description

Mise à disposition d'un plateau téléphonique et des ressources associées pour un centre de relation clientèle pour le patrimoine de la SFHE

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79342300 Customer services

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Mise à disposition d'un plateau téléphonique et des ressources associées pour un centre de relation clientèle pour le patrimoine de la SFHE

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 08/01/2024 End: 07/01/2028

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 06/10/2023 Local time: 12:30

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.7. Conditions for opening of tenders

Date: 06/10/2023 Local time: 15:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL DE GRANDE INSTANCE

Postal address: 6 Rue Joseph Autran

Town: MARSEILLE

Postal code: 13006

Country: France

VI.5. Date of dispatch of this notice

29/08/2023