

528913-2026 - Competition

France – Support services for land transport – Centrale téléphonique de réservation MOOVICITE liée aux offres de transport sur réservation (TSR) du Syndicat Mixte des Transports en commun de l'agglomération clermontoise

OJ S 145/2026 30/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SMTC AGGLOMERATION CLERMONTOISE

Email: mp@smtc-clermontferrand.com

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Centrale téléphonique de réservation MOOVICITE liée aux offres de transport sur réservation (TSR) du Syndicat Mixte des Transports en commun de l'agglomération clermontoise

Description: Les prestations sont réglées par des prix forfaitaires

Procedure identifier: 2813458a-8aaa-4f2f-bef0-8cf020673750

Internal identifier: 26FCSCENTRMOBTTEL

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63710000 Support services for land transport

Additional classification (cpv): 63710000 Support services for land transport

2.1.2. Place of performance

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Centrale téléphonique de réservation MOOVICITE liée aux offres de transport sur réservation (TSR) du Syndicat Mixte des Transports en commun de l'agglomération clermontoise

Description: Les prestations sont réglées par des prix forfaitaires

Internal identifier: S-PF-1856597

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63710000 Support services for land transport

Additional classification (cpv): 63710000 Support services for land transport

Options:

Description of the options: Le contrat prévoit la possibilité de confier ultérieurement au titulaire du marché un ou plusieurs marchés ayant pour objet la réalisation de prestations similaires

5.1.2. Place of performance

Postal address: 12 Rue Eric De Cromieres

Town: Clermont Ferrand

Postcode: 63063

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: La durée de chaque période de reconduction est de 12 mois. La durée maximale du contrat, toutes périodes confondues, est de 3 ans et 24 mois

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Approach to reducing environmental impacts: Other

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1856597>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=demat.termes&IDM=1856597>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 13/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 13/10/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Smtc-Ac

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: L'exécution des prestations débute à compter de la date fixée par ordre de service (01/01/2027) Aucune clause de garantie financière prévue. Le contrat prévoit le versement d'une avance, avec obligation de constituer une garantie à première demande en contrepartie. Les prix sont révisables. Le paiement des prestations se fera dans le respect du délai global de paiement applicable à l'acheteur. La consultation comporte des conditions d'exécution à caractère environnemental détaillées au CCAP. Forme juridique imposée au groupement attributaire : Aucune forme de groupement imposée à l'attributaire

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Clermont-Ferrand

Organisation providing additional information about the procurement procedure: SMTCC
AGGLOMERATION CLERMONTOISE

Organisation providing more information on the review procedures: Tribunal administratif de Clermont-Ferrand

8. Organisations

8.1. ORG-0001

Official name: Avenue-Web Systèmes

Registration number: C58A4B75-AFB7-0059-B9D2242B4EA95BAC

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: publications-joue@aws-france.com

Telephone: +33480041260

Roles of this organisation:

TED eSender

8.1. ORG-0002

Official name: SMTC AGGLOMERATION CLERMONTOISE

Registration number: 47588

Postal address: 12 Rue Eric De Cromieres

Town: Clermont Ferrand

Postcode: 63063

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Contact point: EGLI Eric

Email: mp@smtc-clermontferrand.com

Telephone: 0473446868

Internet address: <http://www.smtc-clermont-agglo.fr/>

Buyer profile: <http://www.smtc-clermont-agglo.fr/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: SMTC AGGLOMERATION CLERMONTOISE

Registration number: C58A4BB6-D6FE-655F-73CDA0EF21010CB9

Postal address: 12 Rue Eric De Cromieres

Town: Clermont Ferrand

Postcode: 63063

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Email: mp@smtc-clermontferrand.com

Telephone: 0473446868

Roles of this organisation:

Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Tribunal administratif de Clermont-Ferrand

Registration number: C58A4BC7-BE46-709B-A64E338392E83192

Postal address: 6 cours Sablon

Town: Clermont-Ferrand

Postcode: 63033

Country subdivision (NUTS): Puy-de-Dôme (FRK14)

Country: France

Email: greffe.ta-clermont-ferrand@juradm.fr

Telephone: 0473146100

Fax: 0473146122

Roles of this organisation:

Review organisation

8.1. ORG-0005

Official name: Tribunal administratif de Clermont-Ferrand

Registration number: C58A4BD7-FAE0-C8BD-F34C7A06920DC6B4

Postal address: 6 cours Sablon
Town: Clermont-Ferrand
Postcode: 63033
Country subdivision (NUTS): Puy-de-Dôme (FRK14)
Country: France
Email: greffe.ta-clermont-ferrand@juradm.fr
Telephone: 0473146100
Fax: 0473146122
Roles of this organisation:
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 2e8096e7-ad95-46fa-b9d6-3f9365feddb9 - 01
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