

United Kingdom-Weybridge: Health services
OJ S 232/2018 01/12/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: East Surrey, Guildford and Waverley, North West Surrey and Surrey Downs Clinical Commissioning Groups — North West Surrey CCG being the lead Commissioner)

Town: Weybridge

NUTS code: UKJ2 Surrey, East and West Sussex

Country: United Kingdom

Contact person: Authority Project Manager

E-mail: lyn.reynolds1@nhs.net

Internet address(es):

Main address: www.nwsurreyccg.nhs.uk

I.1. Name and addresses

Official name: NHS North West Surrey CCG (Lead Commissioner)

Town: Weybridge

NUTS code: UKJ2 Surrey, East and West Sussex

Country: United Kingdom

E-mail: lyn.reynolds1@nhs.net

Internet address(es):

Main address: <http://www.nwsurreyccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS East Surrey CCG

Town: Oxted

NUTS code: UKJ2 Surrey, East and West Sussex

Country: United Kingdom

E-mail: lyn.reynolds1@nhs.net

Internet address(es):

Main address: www.eastsurreyccg.nhs.uk

I.1. Name and addresses

Official name: NHS Guildford and Waverley CCG

Town: Guildford

NUTS code: UKJ2 Surrey, East and West Sussex

Country: United Kingdom

E-mail: lyn.reynolds1@nhs.net

Internet address(es):

Main address: <http://www.guildfordandwaverleyccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Surrey Downs CCG

Town: Leatherhead
NUTS code: UKJ2 Surrey, East and West Sussex
Country: United Kingdom
E-mail: lyn.reynolds1@nhs.net
Internet address(es):
Main address: www.surreydownsccg.nhs.uk

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement for the provision of a Surrey Integrated Urgent Care Service

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of this notice is to advise interested parties of the award of a contract for the services identified above.

The Awarding Authorities are utilising the services of NHS Commercial Solutions to assist with the procurement elements of the project. Full tender information and documentation has been provided via the Bravo eTendering system.

The following Clinical Commissioning Groups (East Surrey CCG, Guildford and Waverley CCG, North West Surrey CCG and Surrey Downs CCG — North West Surrey CCG being the lead Commissioner) have procured an IUC Service incorporating a combined NHS 111 and GP Out-of-Hours service which will provide clinical assessment and face to face treatment. The Clinical Commissioning Groups identified above will be referred to in this Notice as the Awarding Authority.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 46 070 137,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKJ2 Surrey, East and West Sussex

Main site or place of performance: The geographic areas in Surrey covered by the CCGs comprising the Awarding Authority

II.2.4. Description of the procurement

The Awarding Authority has awarded, for registered and resident patients within the commissioning geography, a supplier Contract for the provision of a fully integrated 24/7 Integrated Urgent Care Service incorporating access via NHS 111 and Online, a clinical assessment service, and a GP out-of-hours treatment service.

The Awarding Authority has, as stated in the tender documentation, awarded the contract to a single legal entity responsible for the provision and operation of a visionary IUC Service. This includes responsibility for the financial and budgetary management, budgetary analysis, clinical governance and overall contract management of the call centre and interconnectivity with community services, emergency departments, primary care, ambulance services and any other applicable services and provisions to maximise patient care efficiency across the health and social care system. The Supplier will be required to deliver a service that offers a seamless patient journey from NHS 111 contact/online access to the establishment of a treatment plan (including direct electronic appointment booking) or closure on advice. The duration of this contract award will be an initial 5 year period with an option to extend once for up to 3 years.

The Awarding Authority has established the Most Economically Advantageous Tender ("MEAT") for the Contract. The Awarding Authority is managing this Procurement in accordance with the Public Contracts Regulations 2015 (the "Regulations") and the Service(s) are being procured as "Light Touch Regime" services using a Procedure akin to a Restricted process. The Awarding Authority will also observe the requirements of the Procurement Patient Choice and Competition Regulations 2013 (PPCCR 2013).

The Awarding Authority has run a fully transparent tender process based on the OJEU Restricted Procedure.

Submission of a bid was deemed to be acceptance of these conditions and process by providers.

The Invitation to Tender was open to all suitably qualified providers.

This notice is voluntary and does not mean that the Awarding Authority accepts that the Regulations apply to this procurement to any greater extent just by virtue of the publication of the notice or utilisation of a particular procurement process.

The Awarding Authority is supported and advised in the Procurement by its procurement partner NHS Commercial Solutions (NHSCS) which is managing this procurement.

II.2.5. Award criteria

Quality criterion - Name: Technical / Weighting: 60 %

Cost criterion - Name: Price / Weighting: 30 %

Cost criterion - Name: Other financial proposals / Weighting: 10 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 026-056727](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Provision of a Surrey Integrated Urgent Care Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/07/2018

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Care UK (Urgent Care) Ltd

Town: Colchester

NUTS code: UKH3 Essex

Postal code: CO4 9QB

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 46 070 137,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: North West Surrey CCG (Lead Commissioner)

Town: Weybridge
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: North West Surrey CCG
Town: Weybridge
Country: United Kingdom

VI.5. Date of dispatch of this notice

29/11/2018