

United Kingdom-Colchester: Health services
OJ S 216/2019 08/11/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: North East Essex Clinical Commissioning Group

Postal address: Aspen House, Stephenson Road, Severalls Business Park

Town: Colchester

NUTS code: UKH3 Essex

Postal code: CO4 9QR

Country: United Kingdom

Contact person: Charles Kirabo

E-mail: charles.kirabo@attain.co.uk

Internet address(es):

Main address: <http://www.neessexccg.nhs.uk/>

Address of the buyer profile: <https://attain.bravosolution.co.uk/web/login.html>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

North East Essex Urgent Treatment Service Collaboration

Reference number: ACE-0301-2017-NEE.

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS North East Essex Clinical Commissioning Group has been working towards the establishment of whole system urgent treatment service collaboration through an alliance contracting model.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 36 000 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKH3 Essex

Main site or place of performance: North East Essex.

II.2.4. Description of the procurement

This is a contract award notice. NHS North East Essex Clinical Commissioning Group is challenged financially and by the demographics of a growing elderly population within an urgent care system which is currently fragmented, difficult for patients to navigate, open to duplication and facing increasing demand. The CCG has made the decision that working with a group of providers and establishing a whole system urgent treatment service collaboration (the UTS Collaborative) through an alliance contracting model will be the best solution to provide an affordable, sustainable and fully integrated urgent treatment service in North East Essex.

The scale and breadth of the services involved requires the involvement of several providers driving service transformation, sharing risk and responsibility and offering a range of unique and diverse perspectives whilst avoiding fragmentation of service provision.

In August 2017, the CCG published an early engagement notice on the contracts finder website inviting suitably qualified providers to attend what became a series of market engagement events.

In November 2017, the CCG published a prior information notice ([2017/S 215-446859](#)) inviting expressions of interest from providers willing to make the commitment to collaboration in an alliance way of working and who believed they had the necessary experience in multi-disciplinary integrated care, willing to work with other statutory providers, willing to work with the current providers and capable of financially holding and managing the scale of risk through a degree of income risk. Only 1 joint expression of interest was received from a group of providers and it is envisaged that this group of providers will join with the CCG to form the collaboration.

In August 2018, the CCG published a Voluntary Ex-Ante Transparency Notice ([2018/S 167-381234](#)) notifying of its intention to award this contract.

The full members of the collaboration are:

- East Suffolk and North Essex NHS Foundation Trust,
- Anglian Community Enterprise CIC,
- GP Primary Choice Ltd,
- North East Essex Clinical Commissioning Group.

Associate members of the collaboration are:

- East of England Ambulance Trust,
- Essex Partnership University Foundation Trust,
- Care UK.

The UTS Collaborative will be responsible for the provision of an urgent treatment service in North East Essex. The services included in the scope of the UTS are as follows:

- A&E in Colchester — minors activity,
- GP Streaming service at Colchester Hospital,
- Walk-in Centre in Colchester,
- Minor Injury Units in Clacton and Harwich,
- Primary Care Extended Hours.

The proposed contractual term is for a period of 4 years with an option to extend by a further 3 years. The 36 000 000 GBP value is for the initial 4-year term. In accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015, the services covered by the arrangement may change and expand as the partnerships develop through an alliance agreement. Examples of areas that could be considered by the collaboration for future delivery include further A&E activity.

II.2.5. Award criteria

Cost criterion - Name: Quality / Weighting: 100 %

II.2.11. Information about options

Options: yes

Description of options:

Option to extend by a further 3 years. In accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015, the services covered by the arrangement may change and expand as the partnerships develop through an alliance agreement. Examples of areas that could be considered by the collaboration for future delivery include further A&E activity.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

On 9.8.2017, the CCG published an early engagement notice on contracts finder inviting suitably qualified providers to engage with the CCG.

On 9.11.2017, the CCG published a PIN inviting expressions of interest from providers willing to make the commitment to collaboration in an alliance way of working and capable of financially holding and managing the scale of risk through a degree of income risk. Only 1 joint expression of interest was received from a group of providers. Since then, the CCG has been engaged in discussions with this group of providers and interested third party providers and now intends to award the contract as set out above on the basis that the listed organisations are the only providers with the requisite capacity and capability to provide the urgent treatment service.

On 31.8.2018, the CCG published a Voluntary Ex-Ante Transparency Notice setting out its intention to award this contract.

The CCG believes that:

— this alliance approach to the implementation of the new urgent treatment service (UTS) model will build a resilient community approach by engaging providers from across the system

in the delivery of the UTS whilst also supporting the wider system vision for the move towards an integrated care system (ICS),

— this integrated system approach to service delivery will guide the patient to the correct level of care and treatment and this works best with system partners working collectively, while supporting a smoother patient pathway, promoting a trusted assessor approach and reducing the number of patient hand-offs, whilst also creating an opportunity to flex the model as required,

— this collective ownership of responsibilities for delivering a whole system approach will enable greater shared responsibility for managing system pressures with shared outcomes and performance measures across all providers e.g. any loss or gain is linked with performance overall not individual parties,

— this approach will support compliance with urgent treatment centre guidance – required to operate as part of a networked model of urgent care, with referral pathways in to EDs, mental health, community and specialist services as required. Shared responsibility where all urgent care system partners have equal ownership can drive improvement, innovation and efficiency and supports consistent self-care and self-management messages – ensuring people are educated to know how to manage minor conditions and where to go for alternative support. The approach also provides a framework to facilitate the ability to develop rotational posts and sharing workforce across the system and supports recruitment and retention of highly skilled staff.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 167-381234](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/10/2019

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: East Suffolk and North Essex NHS Foundation Trust

Postal address: Trust Offices, Colchester Hospital, Turner Road

Town: Colchester

NUTS code: UKH East of England
Postal code: CO4 5JL
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Anglian Community Enterprise
Postal address: 659-662 The Crescent, Colchester Business Park
Town: Colchester
NUTS code: UKH East of England
Postal code: CO4 9YQ
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: GP Primary Choice Ltd
Postal address: 27, Colchester Business Centre, 1 George Williams Way
Town: Colchester
NUTS code: UK United Kingdom
Postal code: CO1 2JS
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 36 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the contracting authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 services.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of Justice of England and Wales
Postal address: Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS North East Essex Clinical Commissioning Group
Postal address: Aspen House, Stephenson Road, Severalls Business Park
Town: Colchester
Postal code: CO4 9QR
Country: United Kingdom
E-mail: charles.kirabo@attain.co.uk

VI.5.

Date of dispatch of this notice

07/11/2019