

**Switzerland-Zurich: IT services: consulting, software development, Internet and support**

OJ S 169/2023 04/09/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Kanton Zürich Finanzdirektion Amt für Informatik

Postal address: Waltersbachstrasse 5

Town: Zürich

NUTS code: CH0 Schweiz/Suisse/Svizzera

Postal code: 8090

Country: Switzerland

E-mail: [submission@kdmz.zh.ch](mailto:submission@kdmz.zh.ch)**Internet address(es):**Main address: <https://www.simap.ch>**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

[http://www.simap.ch/shabforms/servlet/Search?NOTICE\\_NR=1357411](http://www.simap.ch/shabforms/servlet/Search?NOTICE_NR=1357411)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the following address:

Official name: Kanton Zürich Finanzdirektion Amt für Informatik

Postal address: Waltersbachstrasse 5

Town: Zürich

Postal code: 8090

Country: Switzerland

E-mail: [submission@kdmz.zh.ch](mailto:submission@kdmz.zh.ch)

NUTS code: CH0 Schweiz/Suisse/Svizzera

**Internet address(es):**Main address: <https://www.simap.ch>**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

IT-Dienstleistungen Applikationsmanagement

**II.1.2.**

**Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

In Ergänzung zu den Eigenleistungen werden für den Zeitraum ab 2024 für mindestens vier Jahre Unternehmen gesucht, welche das AFI bei der Realisierung von Leistungen unterstützen. Die einzelnen Leistungen können auftragsrechtlicher oder werkvertraglicher Natur sein (z.B. Erstellen eines Prototyps, Einführung einer Lösung).

Es geht in den verschiedenen Bereichen insbesondere um die folgenden Arbeiten:

- Entwicklungsleistungen bei der Erstellung von Lösungen und Applikationen
- Leitung und Durchführung von Projekten nach der Projektmethodik HERMES
- Beratungs- und Schulungsleistungen zu verschiedenen Themen
- Unterstützung bei der Weiterentwicklung im Rahmen von kleinen, mittleren und grösseren Change Requests
- Unterstützung im Support und Monitoring (nach Bedarf mit Vereinbarung einer Reaktionszeit)

**II.1.5. Estimated total value****II.1.6. Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

**II.2. Description****II.2.1. Title**

Lot No: 1

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

**II.2.4. Description of the procurement**

Lösungsarchitektur

**II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

**II.2.6. Estimated value****II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

**II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

##### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

##### **II.2.4. Description of the procurement**

Daten und Analyse

##### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

##### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot No: 3

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

Künstliche Intelligenz

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

#### **II.2.1. Title**

Lot No: 4

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

#### **II.2.4. Description of the procurement**

Internet of Things

#### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot No: 5

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

##### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

##### **II.2.4. Description of the procurement**

Augmented und Virtual Reality

##### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot No: 6

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

Blockchain

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot No: 7

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

Microsoft Power BI

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot No: 8

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

##### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

##### **II.2.4. Description of the procurement**

Microsoft Power Platform

##### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11.**

## **Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot No: 9

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

##### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

##### **II.2.4. Description of the procurement**

Microsoft SharePoint und SharePoint Online

##### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot No: 10

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

Microsoft Dynamics 365 CRM

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

#### **II.2.1. Title**

Lot No: 11

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

#### **II.2.4. Description of the procurement**

Applikationsentwicklung

#### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Lot No: 12

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

**II.2.4. Description of the procurement**

Business Requirements Engineering

**II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot No: 13

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

Infrastruktur

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot No: 14

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: CH0 Schweiz/Suisse/Svizzera

### **II.2.4. Description of the procurement**

User Experience und User Interface

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: ZK01 Preis / Weighting: 40%

Cost criterion - Name: ZK02 Qualifikation Personenliste / Weighting: 20%

Cost criterion - Name: ZK03 Qualifikation Unternehmen / Weighting: 40%

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option auf Verlängerung um ein Jahr

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 23/10/2023 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4.**

## Languages in which tenders or requests to participate may be submitted

German

### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

### IV.2.7. Conditions for opening of tenders

Date: 23/10/2023 Local time: 23:59

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

Teilangebote sind nicht zugelassen.

Verhandlungen: Keine.

Rechtsmittelbelehrung: Gegen diese Ausschreibung kann innert 10 Tagen, von der Publikation an gerechnet, beim Verwaltungsgericht des Kantons Zürich, Postfach, 8090 Zürich, schriftlich Beschwerde eingereicht werden. Die Beschwerdeschrift ist im Doppel einzureichen. Sie muss einen Antrag und dessen Begründung enthalten. Die angefochtene Ausschreibung ist beizulegen. Die angerufenen Beweismittel sind genau zu bezeichnen und, soweit möglich, beizulegen.

Schlusstermin / Bemerkungen: Eingang am Eingabeort massgebend (nicht Poststempel).

Nationale Referenz-Publikation: Simap vom 30.08.2023 , Dok. 1357411Gewünschter Termin für schriftliche Fragen bis: 18.09.2023.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Bundesverwaltungsgericht

Postal address: Postfach

Town: St. Gallen

Postal code: 9023

Country: Switzerland

### VI.5. Date of dispatch of this notice

30/08/2023