

Ireland-Dublin: System and support services

OJ S 204/2021 20/10/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Solas

National registration number: N/A

Postal address: Castleforbes House, Castleforbes Road

Town: Dublin 1

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

E-mail: tenders@solas.ie

Internet address(es):

Main address: <http://www.solas.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1210>

I.3. Communication

Access to the procurement documents is restricted. Further information can be obtained at:

http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=199778&B=ETENDERS_SIMPLE

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=199778&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework fOnline Learner Support Services for eCollege

Reference number: 200575

II.1.2. Main CPV code

72250000 System and support services

II.1.3. Type of contract

Services

II.1.4. Short description

SOLAS are looking for tenderer(s) to provide the following services to online eCollege learners across the Lot or Lots for which they are the provider:

1. Tutor support services.
2. Course and learning design services including structuring content, identifying appropriate resources & content, ongoing curation of content, designing ongoing formative assessments, designing learning aids, structuring feedback, and satisfaction capture points, designing peer /social/project/task-based learning opportunities
3. Administrative support services including providing pre-course and public information, maintaining public facing communications including Moodle and website, resolving queries, supporting learners, recording progress/outcomes/certifications, resolving post-course queries, gathering feedback, and gathering information for insight, quality assurance, and reporting
4. Technical support services including logging, resolving, or escalating courseware and Moodle access issues.

II.1.5. Estimated total value

Value excluding VAT: 7 742 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Computer Programming & Databases + IT Professional + Web & Graphic Design
Lot No: 1

II.2.2. Additional CPV code(s)

80420000 E-learning services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland
Main site or place of performance: DUBLIN 1

II.2.4. Description of the procurement

SOLAS are looking for tenderer(s) to provide the following services to online eCollege learners across the Lot or Lots for which they are the provider:

1. Tutor support services.
2. Course and learning design services including structuring content, identifying appropriate resources & content, ongoing curation of content, designing ongoing formative assessments, designing learning aids, structuring feedback, and satisfaction capture points, designing peer /social/project/task-based learning opportunities
3. Administrative support services including providing pre-course and public information, maintaining public facing communications including Moodle and website, resolving queries, supporting learners, recording progress/outcomes/certifications, resolving post-course queries, gathering feedback, and gathering information for insight, quality assurance, and reporting
4. Technical support services including logging, resolving, or escalating courseware and Moodle access issues.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Option to renew for 12 months on 2 occasions

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Office Productivity, Digital Skills for Life and Work, Business, Leadership and Management
Lot No: 2

II.2.2. Additional CPV code(s)

80420000 E-learning services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: DUBLIN 1

II.2.4. Description of the procurement

SOLAS are looking for tenderer(s) to provide the following services to online eCollege learners across the Lot or Lots for which they are the provider:

1. Tutor support services.
2. Course and learning design services including structuring content, identifying appropriate resources & content, ongoing curation of content, designing ongoing formative assessments, designing learning aids, structuring feedback, and satisfaction capture points, designing peer /social/project/task-based learning opportunities
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4. Technical support services including logging, resolving, or escalating courseware and Moodle access issues.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Option to renew for 12 months on 2 occasions

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Green Skills

Lot No: 3

II.2.2. Additional CPV code(s)

80420000 E-learning services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: DUBLIN 1

II.2.4. Description of the procurement

SOLAS are looking for tenderer(s) to provide the following services to online eCollege learners across the Lot or Lots for which they are the provider:

1. Tutor support services.
2. Course and learning design services including structuring content, identifying appropriate resources & content, ongoing curation of content, designing ongoing formative assessments, designing learning aids, structuring feedback, and satisfaction capture points, designing peer /social/project/task-based learning opportunities
3. Administrative support services including providing pre-course and public information, maintaining public facing communications including Moodle and website, resolving queries, supporting learners, recording progress/outcomes/certifications, resolving post-course queries, gathering feedback, and gathering information for insight, quality assurance, and reporting
4. Technical support services including logging, resolving, or escalating courseware and Moodle access issues.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 871 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Option to renew for 12 months on 2 occasions

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Other Emerging Skills

Lot No: 4

II.2.2. Additional CPV code(s)

80420000 E-learning services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: DUBLIN 1

II.2.4. Description of the procurement

SOLAS are looking for tenderer(s) to provide the following services to online eCollege learners across the Lot or Lots for which they are the provider:

1. Tutor support services.
2. Course and learning design services including structuring content, identifying appropriate resources & content, ongoing curation of content, designing ongoing formative assessments, designing learning aids, structuring feedback, and satisfaction capture points, designing peer /social/project/task-based learning opportunities
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4. Technical support services including logging, resolving, or escalating courseware and Moodle access issues.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 871 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Option to renew for 12 months on 2 occasions

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 10

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 15/11/2021 Local time: 13:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
English

IV.2.7. Conditions for opening of tenders
Date: 15/11/2021 Local time: 13:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: SOLAS

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

15/10/2021