

533731-2026 - Competition

Spain – Reception services – Servicio de Gestión de Visitantes en Espacios Dependientes del Área de Cultura y Patrimonio Histórico del Ayuntamiento de Málaga

OJ S 147/2026 03/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Junta de Gobierno del Ayuntamiento de Málaga

Email: perfilidelcontratante@malaga.eu

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de Gestión de Visitantes en Espacios Dependientes del Área de Cultura y Patrimonio Histórico del Ayuntamiento de Málaga

Description: Necesidad de la Administración a la que se pretende dar satisfacción mediante la contratación de las prestaciones de este expediente, las cuales responden a los fines institucionales del Ayuntamiento de Málaga, en los términos establecidos en el artículo 28.1 LCSP.

Procedure identifier: 3059932a-342e-4c1e-a440-e336c19f65ed

Internal identifier: 55/26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

Additional classification (cpv): 98341130 Janitorial services

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 117 603,73 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Arrangement with creditors: Todos los motivos conforme a lo recogido en el artículo 71 de la LCSP, que se acreditará mediante el Anexo 2.1

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1 Servicio de gestión de visitantes y control de accesos en la Casa Gerald Brenan

Description: Servicio de gestión de visitantes y control de accesos en la Casa Gerald Brenan

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

5.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Duración máxima de la prórroga de 2 años con plazo de preaviso de 2 meses

5.1.5. Value

Estimated value excluding VAT: 73 790,93 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsa de horas adicionales a las previstas en el PPT, para el lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Criterio económico, para el lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=D6VnpQ5z5pzkY6rls5tG9A%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=D6VnpQ5z5pzkY6rls5tG9A%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 01/09/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 03/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Ayuntamiento de Málaga

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Conforme al apartado AF.1 del Anexo 1 al PCAP: El adjudicatario deberá ofrecer al personal que se asigne al contrato un Plan de conciliación de la vida laboral y familiar que repercuta en: Mayor compromiso y productividad. Mejor imagen pública de los/as trabajadores/as. Menos conflictos y mejora del clima laboral.

Mayor motivación de los/as trabajadores/as. Menor estrés de los/as empleados/as..

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Junta de Gobierno del Ayuntamiento de Málaga - Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

Information about review deadlines: Sujeto a Recurso Especial en Materia de Contratación

Organisation providing more information on the review procedures: Junta de Gobierno del Ayuntamiento de Málaga - Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

5.1. Lot: LOT-0002

Title: Lote 2 Servicio de gestión de visitantes en Alcazaba y Castillo de Gibralfaro
Description: Servicio de gestión de visitantes en Alcazaba y Castillo de Gibralfaro
Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

5.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Duración máxima de la prórroga de 2 años con plazo de preaviso de 2 meses

5.1.5. Value

Estimated value excluding VAT: 1 043 812,80 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsa de horas adicionales a las previstas en el PPT, para el lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 31

Criterion:

Type: Quality

Description: Compromiso de prestación del servicio por, al menos, dos personas adscritas al servicio, en un idioma adicional a los previstos en el apartado 3 del PPT (español e inglés), para el lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Description: Criterio económico, para el lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=D6VnpQ5z5pzkY6rls5tG9A%3D%3D

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=D6VnpQ5z5pzkY6rls5tG9A%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 01/09/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Conforme al apartado AF.1 del Anexo 1 al PCAP: El adjudicatario deberá ofrecer al personal que se asigne al contrato un Plan de conciliación de la vida laboral y familiar que repercuta en: Mayor compromiso y productividad. Mejor imagen pública de los/as trabajadores/as. Menos conflictos y mejora del clima laboral. Mayor motivación de los/as trabajadores/as. Menor estrés de los/as empleados/as..

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Junta de Gobierno del Ayuntamiento de Málaga - Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

Information about review deadlines: Sujeto a Recurso Especial en Materia de Contratación

Organisation providing more information on the review procedures: Junta de Gobierno del Ayuntamiento de Málaga - Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

8. Organisations

8.1. ORG-0001

Official name: Junta de Gobierno del Ayuntamiento de Málaga

Registration number: 30557810097781

Registration number: P2906700F

Town: Málaga

Postcode: 29016

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

Contact point: Junta de Gobierno del Ayuntamiento de Málaga

Email: perfildelcontratante@malaga.eu

Telephone: +34 951927781

Fax: +34 951926572

Internet address: <http://www.malaga.eu>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=DxxxopwdD5gQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

Town: Málaga

Postcode: 29016

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tarcaytomalaga@malaga.eu

Telephone: +34 951927156

Fax: +34 951926574

Internet address: <https://sede.malaga.eu/es/tramitacion/administracion-publica/detalle-del-tramite/index.html?id=5898&tipoVO=5>

Other contact points:

Official name: Tribunal Administrativo de Recursos Contractuales del Ayuntamiento de Málaga

Town: Málaga

Postcode: 29016

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

Email: tarcaytomalaga@malaga.eu

Telephone: +34 951927156

Fax: +34 951926574

Internet address: <https://sede.malaga.eu/es/tramitacion/administracion-publica/detalle-del-tramite/index.html?id=5898&tipoVO=5>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 77832470-e285-4185-9c98-6974ff7b4c92 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 31/07/2026 12:19:44 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
Notice publication number: 533731-2026
OJ S issue number: 147/2026
Publication date: 03/08/2026