

United Kingdom-Manchester: Computer support and consultancy services

OJ S 217/2020 06/11/2020

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: English Institute of Sport Ltd

Postal address: The Manchester Institute of Health and Performance, 299 Alan Turing Way

Town: Manchester

NUTS code: UK United Kingdom

Postal code: M11 3BS

Country: United Kingdom

Contact person: Mark Richards (Head of Information Systems)

E-mail: mark.richards@eis2win.co.uk**Internet address(es):**Main address: <http://www.eis2win.co.uk>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Other activity: High Performance athlete and sport science, medicine, technology and engineering services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Information and Communications Technology Services

II.1.2. Main CPV code

72600000 Computer support and consultancy services - JA14 - JA13 - JA01 - JA02 - JA12

II.1.3. Type of contract

Services

II.1.4. Short description

English Institute of Sport ('the EIS') is seeking to appoint through a restricted procedure a suitably qualified and experienced provider of ICT support services. The services will comprise provision and support of wide area network, local area network including wireless at our regional high performance centres, and provision of a dedicated 24 hour service desk for our 450 users. The staff are based at several performance centres in the UK, but most of the workforce regularly work away from their centres and have work patterns that are mobile and remote. A large number of staff work abroad as required by the sports we work with; their overseas travel may cover periods up to several months. As a publicly funded organisation

EIS is seeking to maximise value for money, and wishes to minimise one-off set up costs as well as ongoing revenue costs.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 1 013 941,00 GBP

II.2. Description

II.2.1. Title

Managed Services

Lot No: 1

II.2.2. Additional CPV code(s)

72500000 Computer-related services - JA01 - JA02 - JA03 - JA13 - JA14

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

English Institute of Sport ('the EIS') is seeking to appoint through a restricted procedure a suitably qualified and experienced provider of ICT managed support services. The services will comprise support of wide area network, local area network including wireless at our regional high performance centres, and provision of a dedicated 24 hour service desk for our 450 users.

The service desk will respond to service requests and problems from users, and perform agreed scheduled support activities, as detailed in the EIS operations manual.

The service desk will comprise a minimum of two dedicated staff providing two full time equivalent roles.

The service desk will operate 24 July 365 with the bulk of user activity during normal business hours.

The wide area network will comprise circuits to up to 10 sites.

The EIS pioneers the delivery of science, medicine and technology services to drive medal success at Olympic, Paralympic and international competition, supporting elite athletes through its nationwide network of expertise and facilities. It strives to be the world-leading high performance institute. Staff are based at nine high performance centres across the UK but they deliver EIS services at different sporting locations including swimming pools, lakes, velodromes and athletic tracks. EIS delivers services to athletes while competing or training overseas. To receive a copy of the Invitation to Tender (ITT) please contact mark.richards@eis2win.co.uk

The ITT will be issued to selected suppliers after 8 June 2020.

II.2.5. Award criteria

Quality criterion - Name: Managed services / Weighting: 70 %

Cost criterion - Name: Annual costs / Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Wide Area Network
Lot No: 2

II.2.2. Additional CPV code(s)

64200000 Telecommunications services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Provision of circuit rental services up to 10 high performance centre sites in England.
The current circuits range from 50 to 100 mbps.

II.2.5. Award criteria

Quality criterion - Name: Services provided / Weighting: 30 %
Cost criterion - Name: Annual costs / Weighting: 70 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 087-209416](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Managed Services

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

23/10/2020

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Exponential-e

Town: London

NUTS code: UKI London

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 295 520,00 GBP

Total value of the contract/lot: 1 013 491,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: English Institute of Sport

Postal address: Manchester Institute of Health and Performance, 299 Alan Turing Way

Town: Manchester

Postal code: M11 3BS

Country: United Kingdom

VI.5. Date of dispatch of this notice

02/11/2020