

Norway-Førde: Health and social work services

OJ S 170/2023 05/09/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Lotteri- og stiftelsestilsynet
National registration number: 982 391 490
Postal address: Storehagen 1B
Town: FØRDE
NUTS code: NO Norge
Postal code: 6800
Country: Norway
Contact person: Lars Petter Degnepoll
E-mail: lpd@lottstift.no
Telephone: +47 95994609

Internet address(es):

Main address: <http://www.lottstift.no>
Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/339437>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=378237&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=378237&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Operation of the Helpline for Gambling Addiction
Reference number: 23/03608

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The Norwegian Gaming Authority is responsible for the operation of the Helpline for Gambling Addiction. The service is a counselling service for people who have problems with gambling or computer games. The service is available by phone, chat and email. The helpline is a measure in the government's action plan against gambling addiction, and the current plan states that the programme will be further developed.

II.1.5. Estimated total value

Value excluding VAT: 15 500 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The Norwegian Gaming Authority is responsible for the operation of the Helpline for Gambling Addiction. The service is a counselling service for people who have problems with gambling or computer games. The service is available by phone, chat and email. The helpline is a measure in the government's action plan against gambling addiction, and the current plan states that the programme will be further developed.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 15 500 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The Norwegian Gaming Authority has an option for a new agreement period of five years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 29/09/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 29/10/2023

IV.2.7. Conditions for opening of tenders

Date: 29/09/2023 Local time: 12:00

Place:

Førde

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Sogn og FjordaneTingrett

Postal address: Postboks 85

Town: Førde

Postal code: 6801

Country: Norway

E-mail: sogn.og.fjordane.tingrett@domstol.no

Internet address: <https://www.domstol.no/no/domstoler/tingrett/sogn-og-fjordane-tingrett/>

VI.5. Date of dispatch of this notice

31/08/2023

