

**Netherlands-Lelystad: Public-opinion polling services**  
**OJ S 189/2022 30/09/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Rijkswaterstaat Water Verkeer en Leefomgeving

National registration number: 482071032

Postal address: Postbus 17

Town: Lelystad

NUTS code: NL Nederland

Postal code: 8200 AA

Country: Netherlands

Contact person: H. de Snoo

E-mail: [WVL-Aanbestedingsdocumenten@rws.nl](mailto:WVL-Aanbestedingsdocumenten@rws.nl)

**Internet address(es):**

Main address: <http://www.rijkswaterstaat.nl>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Zaaknr. 31175644 Inrichten en gedurende 4 jaar instandhouden van het Klantenpanel

Rijkswaterstaat, alsmede het digitaal begeleiden van de onderzoeken

Reference number: Zaaknummer 31175644

**II.1.2. Main CPV code**

79320000 Public-opinion polling services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

inrichten en gedurende vier (4) jaar instandhouden van het Klantenpanel Rijkswaterstaat met dertien (13) subpanels, voor het doen van onderzoek onder een desbetreffend subpanel, alsmede het digitaal begeleiden van de onderzoeken en het rapporteren van de onderzoeksresultaten

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 163 610,00 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72310000 Data-processing services

### **II.2.3. Place of performance**

NUTS code: NL Nederland

### **II.2.4. Description of the procurement**

gedurende vier (4) jaar instandhouden van het Klantenpanel Rijkswaterstaat, bestaande uit dertien (13) subpanels, voor het doen van ongeveer 50 onderzoeken over 4 jaar

### **II.2.5. Award criteria**

Quality criterion - Name: Kwaliteit / Weighting: 0

Price - Weighting: 0

### **II.2.11. Information about options**

Options: yes

Description of options:

Verlenging met een geheel of gedeeltelijk jaar

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 101-280299](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Zaaknr. 31175644 Inrichten en gedurende 4 jaar instandhouden van het Klantenpanel  
Rijkswaterstaat, alsmede het digitaal begeleiden van de onderzoeken

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

27/09/2022

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: I&O Research B.V.

National registration number: 08198802

Postal address: Zuiderval 70

Town: ENSCHEDE

NUTS code: NL Nederland

Postal code: 7543EZ

Country: Netherlands

E-mail: [info@ioresearch.nl](mailto:info@ioresearch.nl)

Telephone: +31 532005200

Internet address: <http://www.ioresearch.nl>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 163 610,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Burgerlijke Rechter te 's-Gravenhage

Postal address: prins clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [klachtenmeldpunt@rws.nl](mailto:klachtenmeldpunt@rws.nl)

Internet address: <http://www.rechtspraak.nl>

**VI.5. Date of dispatch of this notice**

27/09/2022

