

## 535974-2026 - Competition

**Luxembourg – IT services: consulting, software development, Internet and support – CHL - Service desk sur site**  
**OJ S 147/2026 03/08/2026**  
**Contract or concession notice – standard regime**  
**Services**

### 1. Buyer

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#### 1.1. Buyer

Official name: Centre hospitalier de Luxembourg  
Email: [burnet.christine@chl.lu](mailto:burnet.christine@chl.lu)  
Legal type of the buyer: Body governed by public law  
Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: CHL - Service desk sur site  
Description: Prestation de Service desk sur site  
Procedure identifier: b8f33ad2-170d-483e-a91d-07c960a40768  
Internal identifier: 2601962  
Type of procedure: Restricted  
The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

##### 2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg

##### 2.1.4. General information

Additional information: Modalités de retrait du dossier : Via le PMP exclusivement Réception des offres/candidatures : Via le PMP exclusivement Conditions de participation : Voir l'appel à concurrence

##### Legal basis:

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: CHL - Service desk sur site  
Description: Prestation de Service desk sur site

Internal identifier: 0

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

**5.1.2. Place of performance**

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

**5.1.3. Estimated duration**

Other duration: Unknown

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

**5.1.9. Selection criteria**

Sources of selection criteria: European Single Procurement Document (ESPD)

**5.1.11. Procurement documents**

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/544241?orgAcronyme=t5y>

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/544241?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French, French, German, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 14/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Centre hospitalier de Luxembourg

Organisation providing offline access to the procurement documents: Centre hospitalier de Luxembourg

Organisation receiving requests to participate: Centre hospitalier de Luxembourg

Organisation processing tenders: Centre hospitalier de Luxembourg

## 8. Organisations

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### 8.1. ORG-0001

Official name: Centre hospitalier de Luxembourg

Registration number: J63

Postal address: 4 rue E. Barblé

Town: Luxembourg

Postcode: 1210

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: DAF

Email: [burnet.christine@chl.lu](mailto:burnet.christine@chl.lu)

Telephone: +35244116428

#### **Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### 8.1. ORG-0002

Official name: Juridictions administratives

Registration number: JURAD

Postal address: 1, rue du Fort Thüngen

Town: Luxembourg

Postcode: 1499

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Tribunal administratif - greffe

Email: [greffe.tribunal@ja.etat.lu](mailto:greffe.tribunal@ja.etat.lu)

Telephone: 42105-1

Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

#### **Roles of this organisation:**

Review organisation

## Notice information

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Notice identifier/version: f12698aa-841a-40cb-b34a-60bc55373a05 - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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