

536040-2026 - Competition

Switzerland – IT services: consulting, software development, Internet and support – Application Performance Monitoring

OJ S 147/2026 03/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Kanton Zürich Finanzdirektion Amt für Informatik

Email: vergabeverfahren-kdmz@zh.ch

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Application Performance Monitoring

Description: Die vorliegenden Dokumente beschreiben die Ausgangslage und definieren die Anforderungen sowie Ziele für die Ausschreibung von Leistungen im Bereich Application Performance Monitoring (APM). Die Beschaffung, die Lieferung und Lizenzierung von Softwareprodukten über Hersteller sowie die Erbringung damit verbundener Dienstleistungen, insbesondere Beratung, Implementierung, Schulung, Support und weitere technische sowie organisatorische Leistungen.

Procedure identifier: 3d79008c-dc9e-4d91-a93f-a7757c73056d

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Town: Zürich

Postcode: 8090

Country subdivision (NUTS): Zürich (CH040)

Country: Switzerland

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

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Country: Switzerland

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 1

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Zuschlagskriterien

Description of the method to be used if weighting cannot be expressed by criteria: Die Zuschlagskriterien sind in den Dokumenten definiert.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/de/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNoSWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: [https://www.simap.ch/de/redirect?](https://www.simap.ch/de/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ)

[context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ](https://www.simap.ch/de/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ)

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Weitere Angaben in der offiziellen Publikation auf simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Weitere Angaben in der offiziellen Publikation auf simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Rechtsmittelbelehrung Gegen diese Ausschreibung kann innert 20 Tagen, von der Publikation an gerechnet, beim Verwaltungsgericht des Kantons Zürich, Freischützgasse 1, Postfach, 8090 Zürich, schriftlich Beschwerde eingereicht werden.

Die Beschwerdeschrift ist im Doppel einzureichen. Sie muss einen Antrag und dessen Begründung enthalten. Die angefochtene Ausschreibung ist beizulegen. Die angerufenen Beweismittel sind genau zu bezeichnen und, soweit möglich, beizulegen.

Organisation providing additional information about the procurement procedure: Kanton Zürich Finanzdirektion Amt für Informatik

8. Organisations

8.1. ORG-0001

Official name: Kanton Zürich Finanzdirektion Amt für Informatik

Registration number: 8d5c5260-e8e0-477e-95dd-9a6cadfe92e3

Postal address: Waltersbachstrasse 5

Town: Zürich

Postcode: 8090

Country subdivision (NUTS): Zürich (CH040)

Country: Switzerland

Email: vergabeverfahren-kdmz@zh.ch

Telephone: +41432591900

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Bundesverwaltungsgericht
Registration number: BVGER
Postal address: Postfach
Town: St. Gallen
Postcode: 9023
Country subdivision (NUTS): St. Gallen (CH055)
Country: Switzerland
Email: info@bvger.admin.ch
Telephone: +41584652626
Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch
Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 7caf3f67-4634-45ab-8e34-d8444bfd625e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 31/07/2026 02:25:54 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German
Notice publication number: 536040-2026
OJ S issue number: 147/2026
Publication date: 03/08/2026