536296-2026 - Competition

Portugal – Computer support and consultancy services – Prestação de Serviços de SOC, Conformidade com a NIS 2, Awareness e Gestão da Continuidade de Negócio
OJ S 147/2026 03/08/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Empresa Municipal de Ambiente do Porto, EM, SA
Email: compras@portoambiente.pt
Legal type of the buyer: Public undertaking
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Prestação de Serviços de SOC, Conformidade com a NIS 2, Awareness e Gestão da Continuidade de Negócio
Description: Prestação de Serviços de SOC, Conformidade com a NIS 2, Awareness e Gestão da Continuidade de Negócio
Procedure identifier: 85e44e86-4eee-418e-842a-844f8e31da9f
Internal identifier: RIC 452/2026
Type of procedure: Open
The procedure is accelerated: no
Main features of the procedure: Conforme consta das peças do presente procedimento (Caderno de Encargos e Programa do Concurso)

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72600000 Computer support and consultancy services

2.1.2. Place of performance

Town: Porto
Country subdivision (NUTS): Área Metropolitana do Porto (PT11A)
Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 240 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0000

Title: Prestação de Serviços de SOC, Conformidade com a NIS 2, Awareness e Gestão da Continuidade de Negócio
Description: Prestação de Serviços de SOC, Conformidade com a NIS 2, Awareness e Gestão da Continuidade de Negócio
Internal identifier: RIC 452/2026

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72600000 Computer support and consultancy services

5.1.2. Place of performance

Town: Porto
Country subdivision (NUTS): Área Metropolitana do Porto (PT11A)
Country: Portugal

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 240 000,00 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Not required
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:
Type: Price
Name: Preço
Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese
Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/donwloadProcedurePiece/MTEyNjIwOA

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.acingov.pt
Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed
Variants: Not allowed
Deadline for receipt of tenders: 30/08/2026 17:00:59 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 66 Days
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: Conforme consta das peças do presente procedimento (Caderno de Encargos e Programa do Concurso)
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no
Financial arrangement: Conforme consta das peças do presente procedimento (Caderno de Encargos e Programa do Concurso)

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Empresa Municipal de Ambiente do Porto, EM, SA
Information about review deadlines: De acordo com o previsto no Código do Procedimento Administrativo (CPA) e no Código dos Contratos Públicos (CCP).

8. Organisations

8.1. ORG-0001

Official name: Empresa Municipal de Ambiente do Porto, EM, SA
Registration number: 514280956
Department: Compras, Aprovisionamento e Fontes de Financiamento
Postal address: Rua de S. Dinis, 249
Town: Porto
Postcode: 4250-434
Country subdivision (NUTS): Área Metropolitana do Porto (PT11A)
Country: Portugal
Contact point: Compras, Aprovisionamento e Fontes de Financiamento
Email: compras@portoambiente.pt
Telephone: 228348770
Fax: 228348770
Internet address: https://www.portoambiente.pt/
Roles of this organisation:
Buyer
Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)
Registration number: 500792887
Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida
Town: Lisboa
Postcode: 1000-042
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Contact point: Ponto de contacto
Email: 2serie@diariodarepublica.pt
Telephone: +351 217810870
Fax: +351 213945716
Internet address: https://diariodarepublica.pt
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 43638298-de8e-4f2c-b66b-e671a0589115 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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