

**France-Les Abymes: Supply services of office personnel**

OJ S 219/2020 10/11/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: CAF GPE Achatpublic

National registration number: 31456082200194

Postal address: parc d'activités la Providence, ZAC de Dothémare Pôle AMO

Town: Les Abymes

NUTS code: FRY10 Guadeloupe

Postal code: 97139

Country: France

E-mail: [Caf971-marches@caf.fr](mailto:Caf971-marches@caf.fr)

Telephone: +59 0590905418

**Internet address(es):**Main address: <http://www.caf.fr>Address of the buyer profile: <https://meoss.achatpublic.com/sdm/ent/gen/index.jsp>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://meoss.achatpublic.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://meoss.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2020\\_9x3FaSyWXY](https://meoss.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2020_9x3FaSyWXY)**I.4. Type of the contracting authority**

Other type: Il s'agit d'un organisme de droit privé soumis aux dispositions de l'ordonnance n° 2018-1074 du 26.11.2018

**I.5. Main activity**

Social protection

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Externalisation de la numérisation électronique des documents et de l'accueil téléphonique

Reference number: 20AO0014

**II.1.2. Main CPV code**

79621000 Supply services of office personnel

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Externalisation du traitement du courrier des allocataires et des partenaires — externalisation du service de l'accueil téléphonique.

#### **II.1.5. Estimated total value**

Value excluding VAT: 1 400 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Lot 1 — accueil téléphonique  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

79621000 Supply services of office personnel

#### **II.2.3. Place of performance**

NUTS code: FRY10 Guadeloupe

#### **II.2.4. Description of the procurement**

Externalisation du service de l'accueil téléphonique.

#### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: Valeur technique / Weighting: 55  
Cost criterion - Name: Prix / Weighting: 45

#### **II.2.6. Estimated value**

Value excluding VAT: 1 000 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48  
This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Lot 2 — numérisation électronique des documents  
Lot No: 2

#### **II.2.2. Additional CPV code(s)**

79621000 Supply services of office personnel

#### **II.2.3. Place of performance**

NUTS code: FRY10 Guadeloupe

#### **II.2.4. Description of the procurement**

Externalisation du traitement du courrier des allocataires et des partenaires.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Valeur technique / Weighting: 55

Cost criterion - Name: Prix / Weighting: 45

#### **II.2.6. Estimated value**

Value excluding VAT: 400 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Conformément aux articles L. 2113-12 à L. 2113-16 du CCP, le marché est réservé à des entreprises adaptées mentionnées à l'article L. 5213-13 du code du travail, à des établissements et services d'aide par le travail mentionnés à l'article L. 344-2 du code de l'action sociale et des familles ainsi qu'à des structures équivalentes.

##### **III.1.5. Information about reserved contracts**

The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

**Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 07/12/2020 Local time: 17:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates****IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 10/12/2020 Local time: 14:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal judiciaire de Pointe-à-Pitre

Postal address: 16 rue Dugommier

Town: Pointe-à-Pitre

Postal code: 97110

Country: France

Telephone: +59 0590896950

Internet address: <https://lannuaire.service-public.fr/guadeloupe/guadeloupe/tgi-97120-01>

**VI.5. Date of dispatch of this notice**

05/11/2020