

537867-2026 - Competition

Malta – Information technology services – WSC/T/054/2026 - SERVICE – FRAMEWORK AGREEMENT FOR THE PROVISION, INSTALLATION OF SIEM AND SOC SERVICES FOR WATER SERVICES

OJ S 148/2026 04/08/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Water Services Corporation

Email: procurement@wsc.com.mt

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: WSC/T/054/2026 - SERVICE – FRAMEWORK AGREEMENT FOR THE PROVISION, INSTALLATION OF SIEM AND SOC SERVICES FOR WATER SERVICES

Description: In accordance with the Public Procurement Regulations, the Water Services Corporation (WSC) intends to engage Economic Operators (EOs – Contractors) for the provision, implementation and ongoing operation of a Security Information and Event Management (SIEM) solution together with a 24/7 Managed Detection and Response (MDR) / Security Operations Centre (SOC) service, in line with the requirements set out in this tender.

Procedure identifier: 04e1950c-d54a-4c27-bb13-0a37e5fe5b93

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

Additional classification (cpv): 79710000 Security services, 72212730 Security software development services, 72315000 Data network management and support services, 72260000 Software-related services, 72600000 Computer support and consultancy services, 50324100 System maintenance services, 48732000 Data security software package, 48730000 Security software package

2.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

2.1.3. Value

Estimated value excluding VAT: 2 250 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: WSC/T/054/2026 - SERVICE – FRAMEWORK AGREEMENT FOR THE PROVISION, INSTALLATION OF SIEM AND SOC SERVICES FOR WATER SERVICES

Description: In accordance with the Public Procurement Regulations, the Water Services Corporation (WSC) intends to engage Economic Operators (EOs – Contractors) for the provision, implementation and ongoing operation of a Security Information and Event Management (SIEM) solution together with a 24/7 Managed Detection and Response (MDR) / Security Operations Centre (SOC) service, in line with the requirements set out in this tender.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

Additional classification (cpv): 79710000 Security services, 72212730 Security software development services, 72315000 Data network management and support services, 72260000 Software-related services, 72600000 Computer support and consultancy services, 50324100 System maintenance services, 48732000 Data security software package, 48730000 Security software package

5.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 250 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.mt/epps/cft/listContractDocuments.do?resourceId=13996127>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.mt/epps/cft/viewTenders.do?resourceId=13996127>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/09/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 17/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://www.etenders.gov.mt/epps/cft/prepareViewCfTWS.do?resourceId=13996127>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: General Conditions V4.8

Financial arrangement: INCOTERM 2020 DDP EXCL VAT

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Public Contracts Review Board

Information about review deadlines: N/A

Organisation providing additional information about the procurement procedure: Water Services Corporation

Organisation providing offline access to the procurement documents: Water Services Corporation

Organisation receiving requests to participate: Water Services Corporation

Organisation processing tenders: Water Services Corporation

8. Organisations

8.1. ORG-0001

Official name: Water Services Corporation

Registration number: MT 12435416

Department: WSC Procurement Office

Postal address: Water Services Corporation, Qormi Road

Town: Luqa

Postcode: LQA 9043

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: procurement@wsc.com.mt

Telephone: +356 80076400

Internet address: <https://www.wsc.com.mt>

Buyer profile: <https://www.wsc.com.mt>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Public Contracts Review Board

Registration number: TBD

Department: Ministry for Finance and Employment

Postal address: Notre Dame Ditch

Town: Floriana

Postcode: FRN 1601

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: info.pcrb@gov.mt

Telephone: +356 2139095

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1453f1ee-dc0c-4cba-bb15-0481e2e0c455 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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